

Mobile Banking – a brief explanation of the most important features

Simply scan the QR code with your smartphone¹
and view the short video tutorial



Login and Safety

How to set up
a new password
in Mobile Banking.



How to prepare for the
possible loss of your
smartphone.



How to order a new
SecureSign Letter
in Mobile Banking.



How to use online
banking on a new
mobile device.



Payments, Transfers and Withdrawals

How to transfer money
in Mobile Banking.



How to set up
a standing order
in Mobile Banking.



How to withdraw money
using a smartphone.



How to set up eBills
in Mobile Banking.



How to track payments
Mobile Banking.



How to transfer money
internationally.



Cards

How to block your debit
card in Mobile Banking.



How to activate your
debit card for payments
abroad in Mobile
Banking.



¹ Open the camera on your smartphone and scan the QR code. Make sure that the camera settings allow for the scanning of QR codes.
You can also download a QR code reader app from a third-party provider.

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Markets, Investing and Trading

How to find market information in Mobile Banking.



Personalization and Personal Information

How to find your IBAN in Mobile Banking.



How to add an e-mail address in Mobile Banking.



How to create personalized account groups in Mobile Banking.



Bank Documents and Notifications

How to open, print and delete e-documents in Mobile Banking.



How to find your tax documents in Mobile Banking.



How to receive personalized notifications and information from Credit Suisse.



Help

How to find help in Mobile Banking.



All video tutorials are also available on the internet at credit-suisse.com/shortinstructions.

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