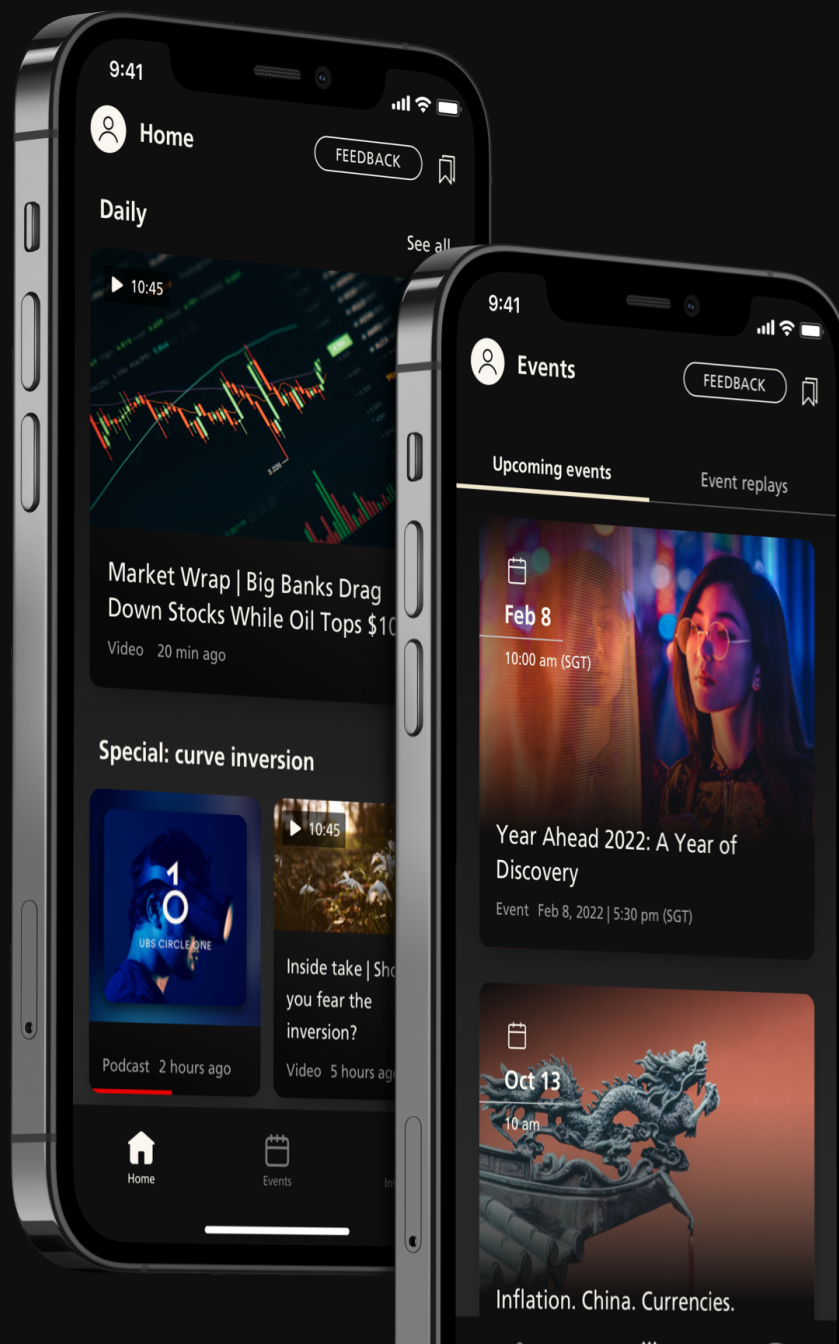


# The global ecosystem for investing

## Starting Guide Set up UBS Access App



Get started

# Not yet on Access App? Let us help you

## You will need

1. Your 8-digit Digital Banking Contract Number
2. Digital Banking Activation Letter
3. Mobile phone of your registered mobile number

If you do not have any of the above, please reach out to your client advisor or the hotline below for assistance.

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Download App

1

Scan the QR Code to download the **UBS Access App** on your mobile device



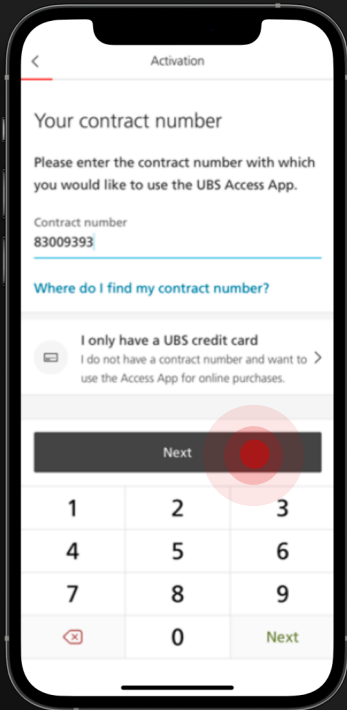
and

**DOWNLOAD THE APP**



2 Set up

Open the Access App and select Set up directly



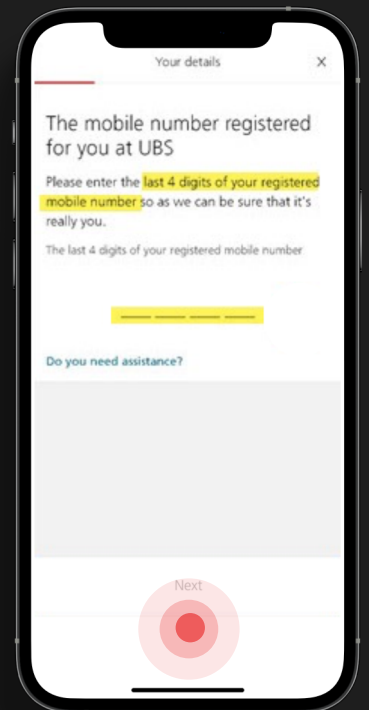
### 3 Login Access App

Key in your 8-digit **Digital Banking contract number** and select Next.

If you have forgotten your contract number, reach out to your client advisor or the hotline below for assistance.

### 4 Mobile number

Key in the **last 4 digits** of your registered mobile number and select Next.

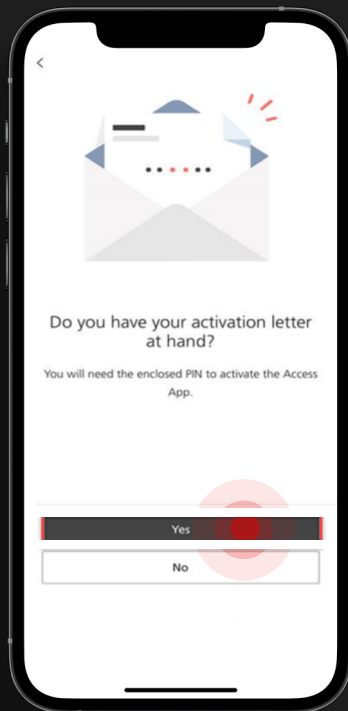


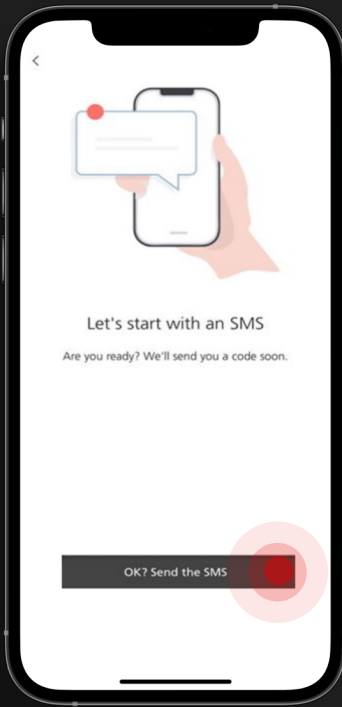
### 5 Activation letter

5. When asked about receiving the activation letter, **select Yes**.

**Select Activation Letter** as your Activation method.

If you are on the phone with the hotline, the activation letter will be provided by them.





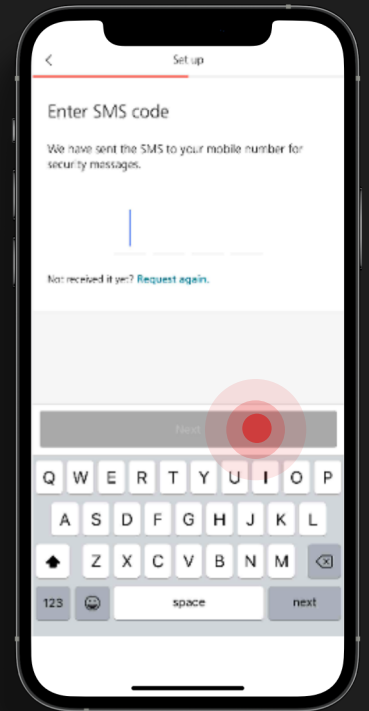
## 6 Send SMS

Select '**OK? Send the SMS**' to generate the SMS OTP.

Please note that the SMS is only valid for 100 secs.

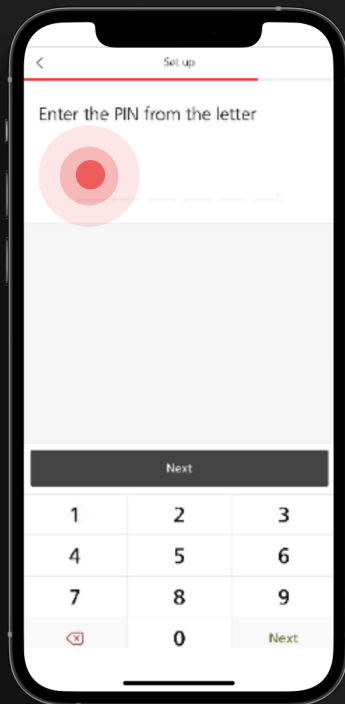
## 7 SMS Code

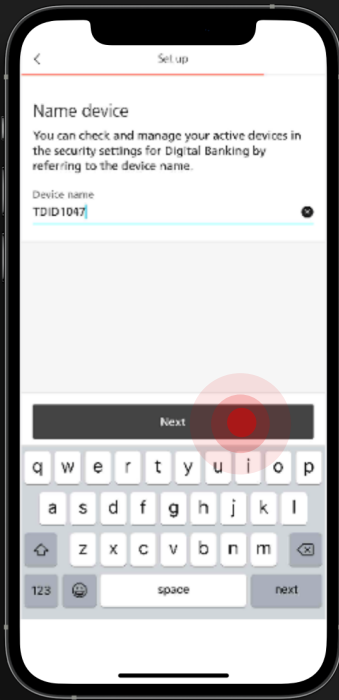
Key in the SMS code and select and select **Next**.



## 8 Activation letter

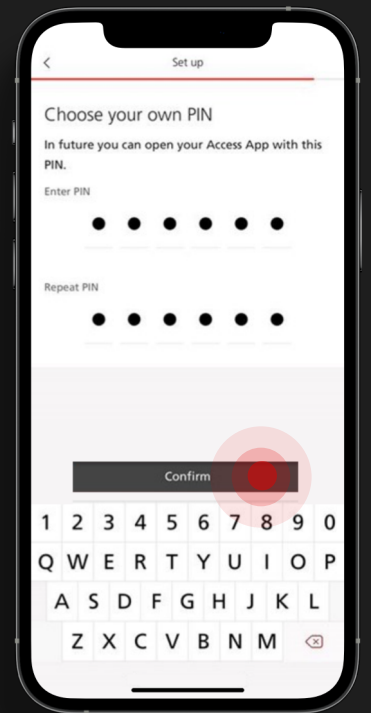
**Key in the PIN** enclosed in the activation letter or provided by the hotline.





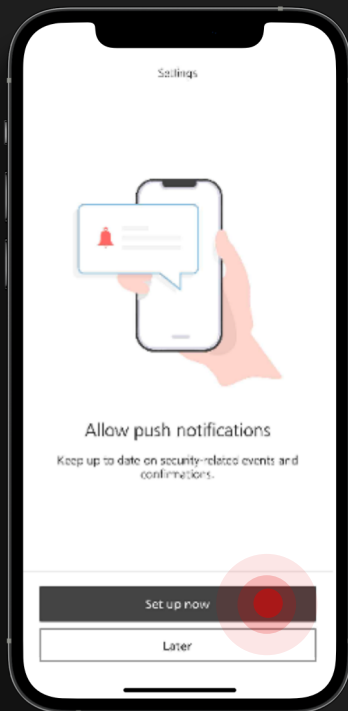
# 9 Name device

Set up a **device name** as a reference and a login PIN for logging in to the Access App.



# 10 Choose own PIN

Set an **6-digit alphanumeric PIN** and select **confirm**.

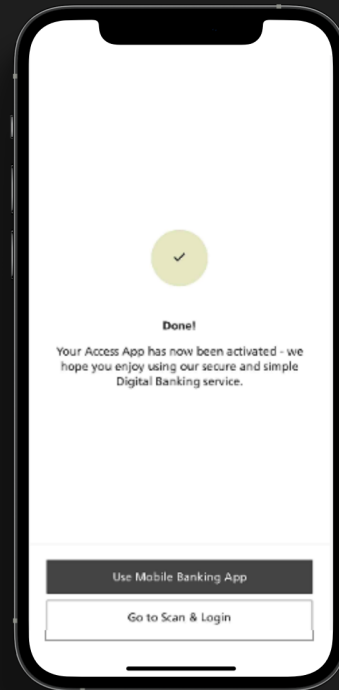


# 11 Push notifications

Choose to **set up push notifications** to receive alerts on the Access App.

Done **12**

You've **successfully activated**  
your Access App



Download UBS  
Circle One App **13**

Simply **Scan the QR code**  
or **Click on the Link**  
to download the UBS  
Circle One app on your  
mobile device



and

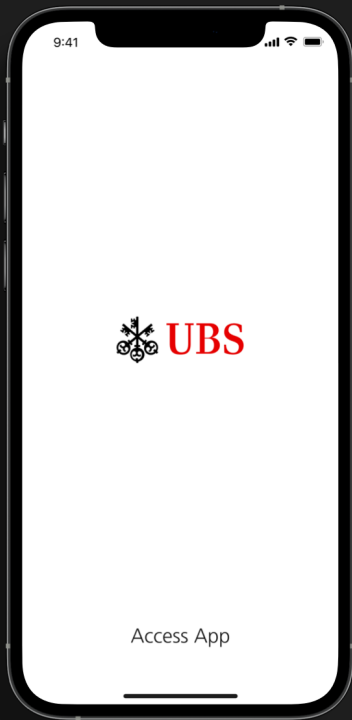
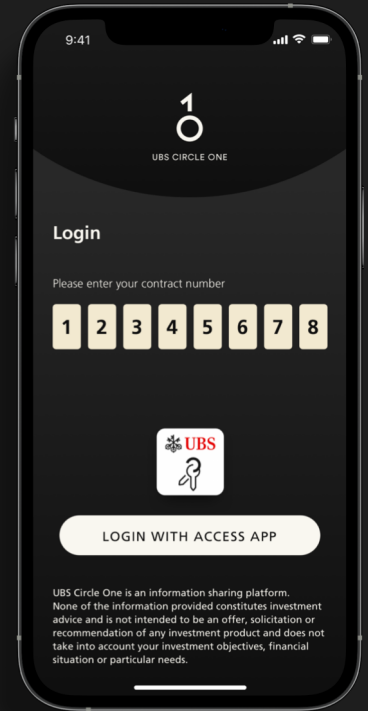
**DOWNLOAD & INSTALL**

# 14

Open UBS  
Circle One App

Key in your  
8-digit **Digital Banking  
contract number.**

Select **Login with Access App**  
to be redirected to your Access  
App.



# 15

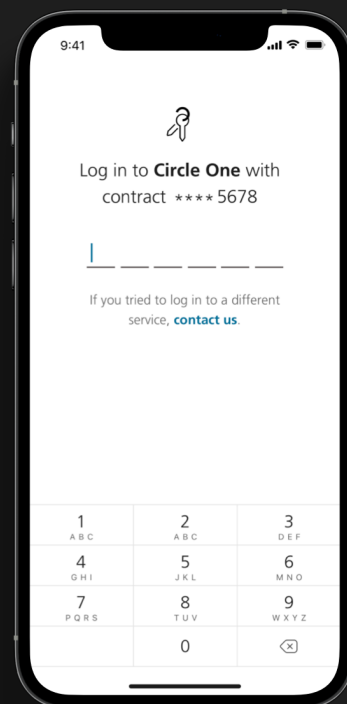
Access App starts

The UBS Access App  
starts automatically

# 16

Login Access App

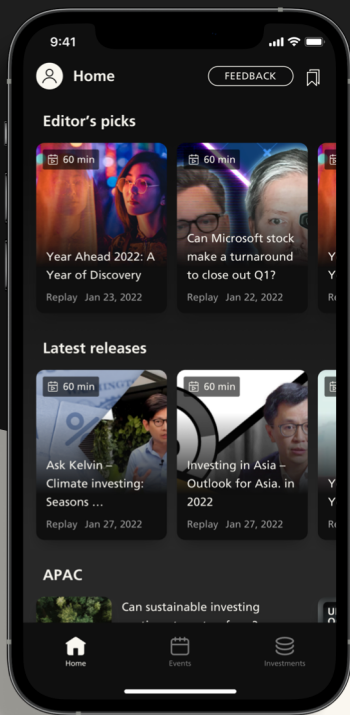
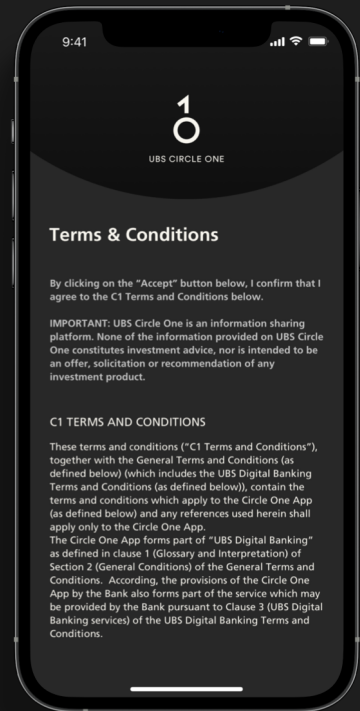
Log in to your Access App with your  
**biometrics** or **6-digit alpha-numeric pin.**



# 17

## Terms & Conditions

Upon successful Access App login, you will be redirected to your UBS Circle One app. Read and accept the **Terms & Conditions** of UBS Circle One.



# 18

## You're all set!

Welcome to UBS Circle One, **start exploring** the daily content, investment ideas, and events.

### UBS Digital Banking Hotline

Singapore: +65-6495 8333

Hong Kong: +852-2971 7111

Available Monday – Friday: 7am - 8pm | Saturday 9am - 5pm (SGT/HKT)