

# Wealth Management

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We are delivering on our promises

We are well positioned to capture future growth and gain momentum

We are leveraging our industry-leading platform to meet evolving client needs



# We are executing on our strategy

# Financial improvement

- Increased pre-tax profit and gross margin in challenging markets and on significantly lower asset base
- European onshore business nearing break-even

## Successful crossborder transformation

- Deferred Prosecution Agreement and US exit commitments completed new global compliance framework in place
- Successfully managing cross-border challenges in Europe

# Positioned our emerging market business to target growth

- Increased focus by creating a dedicated emerging markets business
- Organically built several Wealth Management offices over the last 12 months

# Established Investment Products and Services (IPS)

 Created an industry leading, designated Wealth Management unit that brings together product specialists from the Investment Bank and Global AM involved in product development, sales support and execution, all under a single roof

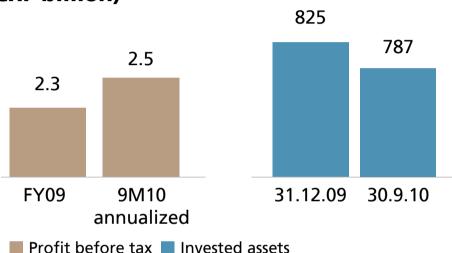
# Attracted top talent

- Further strengthened our management team and structure new talent bringing unique global expertise to the table
- Attracted additional senior client advisors across our strategic growth areas

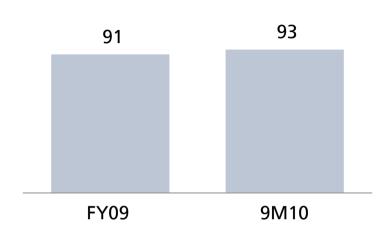


# Results show that we are on track with our plans

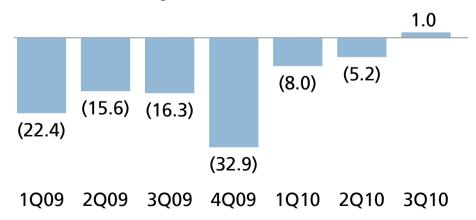
# Profit before tax and invested assets (CHF billion)



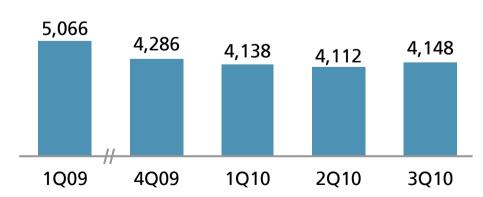
### Gross margin (bps)<sup>1</sup>



# **Net new money (CHF billion)**



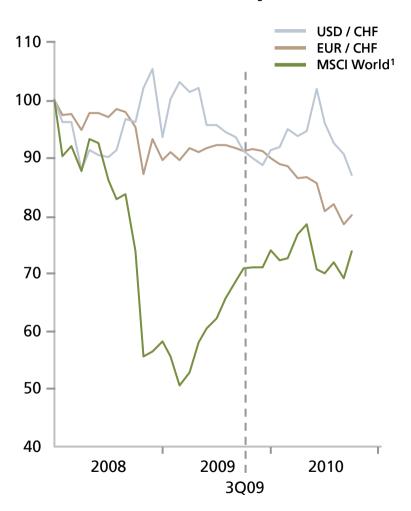
### **Client advisors (FTE)**





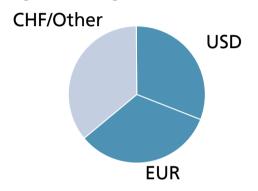
# Sensitivity of our results to currencies and equity markets

### **FX and market development**

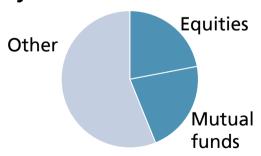


# **UBS Wealth Management** invested assets (3Q10)

### by currency



### by asset class



A 5% change in EUR or USD against CHF or in equity markets impacts our annualized profit by approximately CHF 100 million



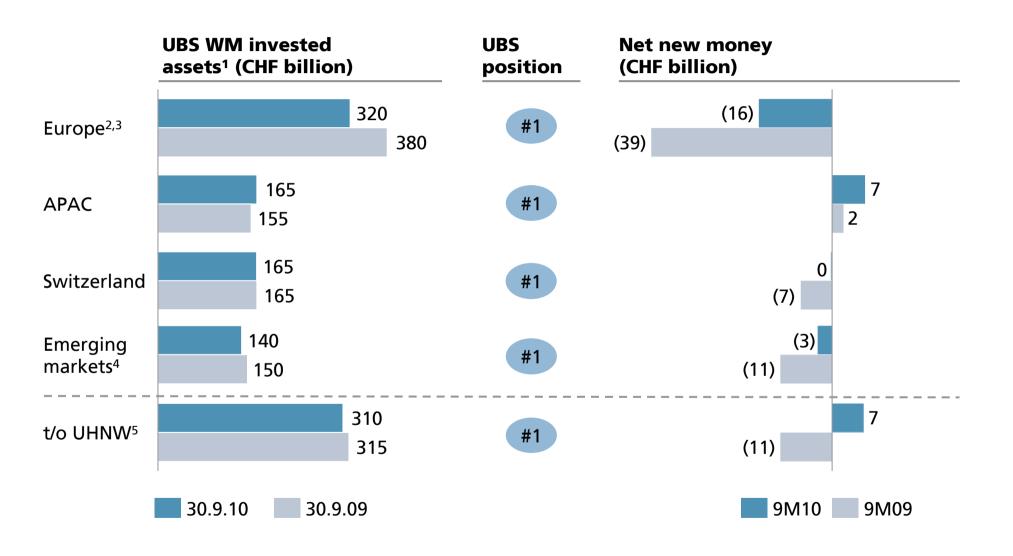
We are delivering on our promises

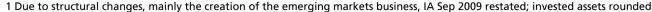
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# Leading business mix





<sup>2</sup> Clients from neighboring countries have withdrawn over CHF 20 billion over the last twelve months. Neighboring countries refers to clients with domicile UK, Germany, France, Italy and Austria, booked in Switzerland excluding Financial Intermediaries

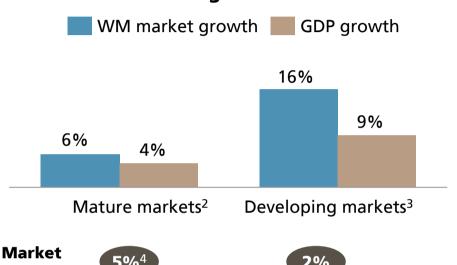
<sup>3</sup> We believe that CHF 15-40 billion are still at risk as a result of changes in tax regulations

<sup>4</sup> LatAm, Middle East & Africa and Central & Eastern Europe

<sup>5</sup> UHNW clients are those with more than CHF 50 million in investable assets (whether or not booked at UBS). Excludes US

# APAC – most attractive region: we are at home

### WM market and GDP growth 2010-15<sup>1</sup>



# share



### **APAC** represents ...

Market	31%	of global market capitalisation
	29%	of global GDP
	~CHF 6,500 bn	new wealth generation through 2015
UBS	~20%	of UBS WM invested assets
	Target: outgrow market by >2x	

### APAC offers the most attractive growth opportunity for WM

- Integrated bank leveraged for entrepreneurs
- Strong economic growth creating wealth
- Very high share of wealth not yet managed

### Leveraging our leading franchise

- Extending multi-booking center capabilities
- Generating organic growth through hiring local talent
- Capture RMB investment opportunities in HK

### **Emphasizing domestic market focus**

- Present since 1964, market leader
- Strengthening position in Japan
- Capture growth in China



<sup>1</sup> IMF real GDP data

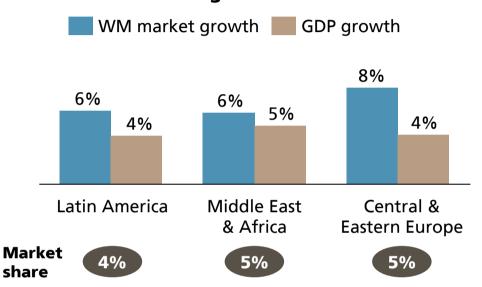
<sup>2</sup> Excluding Japan; CAGR for mature markets including Japan is 3% for WM market growth and 3% for GDP growth; mature markets include Singapore, Hong Kong, Taiwan, South Korea, Australia and New Zealand

<sup>3</sup> Developing markets include China, India, Indonesia, Thailand, Malaysia, Philippines, and all other APAC non mature markets

<sup>4</sup> Market share for mature markets including Japan is 3%

# Emerging markets – the opportunity

### WM market and GDP growth 2010-15



### **Emerging markets represent ...**

Market	10%	of global market capitalisation
	14%	of global GDP
	~CHF 1,100 bn	new wealth generation through 2015
UBS	~20%	of UBS WM invested assets
	Target: outgrow market by 1.5x	

### A leading position in emerging markets

- Leading wealth management franchise, poised for growth
- Significant hires of key professionals in all regions

### We are executing our strategy

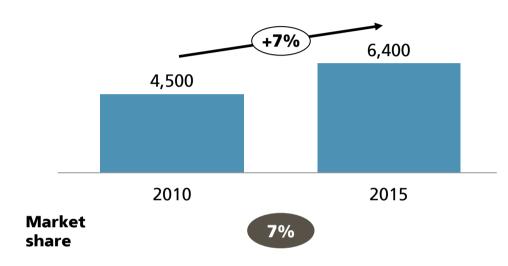
- Dedicated emerging markets business
- Organic build-up of several WM offices in past 12 months
  - Launched new offices in Saudi Arabia and Peru
  - Enhanced presences in Mexico and Uruguay
  - Russia and Colombia in progress
- Link Investimentos acquisition in Brazil
- Local content products, services and client solutions



# UHNW – an unrivaled franchise

### WM market 2010-15

(CHF billion)



### Segment UHNW represents ...

UBS Market	~ 25%	of global millionaires' wealth
	~CHF 1,900 bn	new wealth generation through 2015
	~40%	of UBS WM invested assets
	Target: outgrow market by 1.5x	

### **Leading position in fastest-growing business**

- Integrated coverage with privileged access to Investment Bank and Global AM, trading around the clock
- Over 500 client advisors covering every major market

### **Tailored product and service offering**

- Institutional-like coverage via exclusive UHNW client teams offering full range of UBS services
- Global Family Office as a joint venture with our Investment Bank with direct access to Global AM
- World-class reporting capabilities, family office platform, Corporate Advisory Group and Philanthropy

# We leverage our leading position to accelerate growth



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# The wealth management industry today

experienced client advisors and

investment managers

### **UBS** unique position **Challenges for WM industry** Client confidence levels low More post crisis demanding clients Elevated risk aversion in volatile We serve clients wherever they capital markets choose to bank with us Increasing demand for multishoring solutions Focus on investment performance Regulatory Tightening cross-border regulation Our compliance framework and changes our ability to adapt quickly to Stricter rules on suitability and pricing disclosure regulatory changes clearly differentiate us Increasing capital requirements **Ongoing** We bundle competencies across Volatile global capital markets challenging **UBS** to identify investment Low interest rate environment markets opportunities in all market conditions Increased competition for Client advisors are attracted by Competition

our commitment to wealth

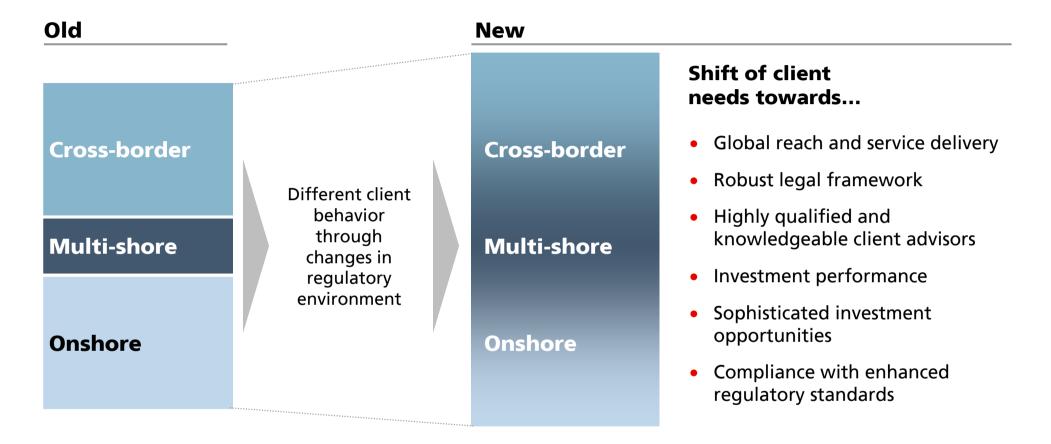
business platform

management and our leading



for talent

# Increasing client demand for global service delivery



# **UBS acting from a position of strength**

- Early expansion in major onshore markets and strong multiple-booking capabilities
- Extended offering to address changing client needs
- Leading risk management and compliance framework



# The foundations of our client service platform

# Shifted emphasis from asset gathering to managing wealth

### **Performance**

Successfully managing our client assets is at the heart of our value proposition

# **Speed**

Leverage in-house expertise and quickly channel ideas to our client advisors

# **Depth**

Our organization is geared towards bringing the right offering to each client

# Knowledge

We systematically enable our client advisors to deliver the very best solutions to our clients across all asset classes

Generate investment performance

Time to client

Customized offering

Holistic investment advisor



# **Investment Products and Services (IPS)**

# Making the best of UBS available to our clients faster

Investment Bank

Wealth Management & Global Asset
Swiss Bank

Management

Combining expertise of the Group

**Investment Products and Services** Bringing together expertise of across all market conditions **Product** product and market expertise closer to clients Increase frequency and product specialists from IB, WM development quality of investment ideas and Global AM Systematic development of **Solution** Meet client needs faster customized offerings based selection and more systematically on client preferences Redesign of advisory process, Enhance client advisor Sales adjustment of IT architecture and know-how and support targeted training for client advisors effectiveness Client advisors

### Clients

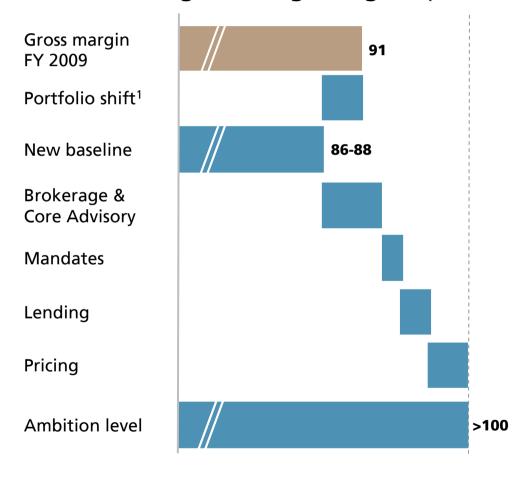


Focus on client performance

# Providing holistic investment solutions to clients will increase client loyalty and improve margins

IPS will enable our client advisors to provide the right content to our clients and generate substantial incremental revenues

### Medium-term gross margin target (bps)



- Regain client trust by improving investment performance in all market conditions
- Substantially increase the number of investment ideas and services to clients increasing our share of wallet
- Ensure investment content competes internally and externally
- Client-specific service differentiation
- Client-appropriate pricing

# Industry-leading business platform for client advisors...

# ...making UBS Wealth Management highly attractive for top talent

# Business platform to support client advisors

# Offering

- Performing product shelf
- Active preselection of products
- Daily investment ideas across all asset classes
- Targeted offering derived from client profile

# Research & technology

- Global access to research and specialist teams across all asset classes
- Tailored client advisor workbench
- Around the clock execution capability

# Training & development

- Broad range of learning opportunities with UBS Business University
- Talent management emphasis across the firm
- Global career opportunities

- Global, integrated firm with wealth management at its heart
- Ongoing improvement of leading business platform and training offerings
- Strong performance culture



# We have a strong management team in place

# A diverse management team...

...across functions

...across skills

...across cultures



























# We continue to broaden skills across our organization

- Strategic management hires with strong expertise and proven track record
- Selectively hired ~130 experienced and highly qualified senior staff across our organization
- Attracted around 300 quality client advisors at all levels



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# Key enablers to achieve our targets

We are reconfirming our medium-term targets, because...



... we have access to growth through our unique client base and global footprint

... we were an early mover, successfully developing our onshore business and establishing multi-booking centers

... we are attracting top quality industry professionals again

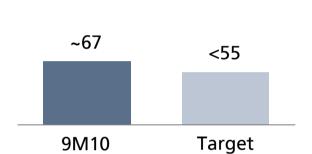
... we will differentiate ourselves through our investment performance



# We reconfirm our medium-term targets

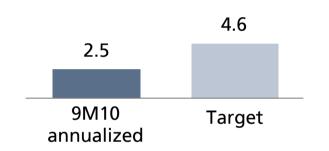
# Operating income CHF billion 10.0 7.4 9M10 Target annualized



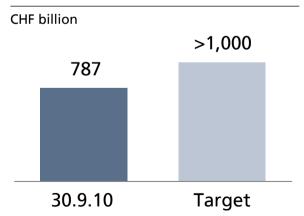


### **Profit before tax**

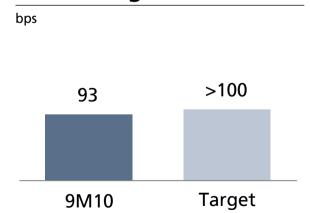
CHF billion



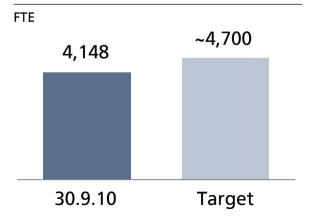
### **Invested assets**



# **Gross margin**



### **Client advisors**





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