Assets under management

			in / end of		% change		in / end of	% change
	4Q20	3Q20	4Q19	QoQ	YoY	**2020**	2019	YoY
Assets under management (CHF billion)								
Assets under management	221.3	218.5	220.0	1.3	0.6	221.3	220.0	0.6
Average assets under management	221.8	215.7	219.3	2.8	1.1	214.9	215.2	(0.1)
Assets under management by currency (CHF billion)								
USD	122.5	125.2	122.7	(2.2)	(0.2)	122.5	122.7	(0.2)
EUR	6.0	5.9	7.0	1.7	(14.3)	6.0	7.0	(14.3)
CHF	1.7	1.6	1.8	6.3	(5.6)	1.7	1.8	(5.6)
Other	91.1	85.8	88.5	6.2	2.9	91.1	88.5	2.9
Assets under management	**221.3**	**218.5**	**220.0**	1.3	0.6	**221.3**	**220.0**	0.6
Growth in assets under management (CHF billion)								
Net new assets	(1.1)	2.2	0.7	–	–	8.6	8.7	–
Other effects	3.9	0.5	2.2	–	–	(7.3)	12.0	–
of which market movements	10.9	5.5	7.0	–	–	10.3	17.0	–
of which foreign exchange	(6.9)	(4.7)	(4.3)	–	–	(17.2)	(3.2)	–
of which other	(0.1)	(0.3)	(0.5)	–	–	(0.4)	(1.8)	–
Growth in assets under management	**2.8**	**2.7**	**2.9**	–	–	**1.3**	**20.7**	–
Growth in assets under management (annualized) (%)								
Net new assets	(2.0)	4.1	1.3	–	–	3.9	4.4	–
Other effects	7.1	0.9	4.0	–	–	(3.3)	6.0	–
Growth in assets under management (annualized)	**5.1**	**5.0**	**5.3**	–	–	**0.6**	**10.4**	–
Growth in assets under management (rolling four-quarter average) (%)								
Net new assets	3.9	4.8	4.4	–	–	–	–	–
Other effects	(3.3)	(4.2)	6.0	–	–	–	–	–
Growth in assets under management (rolling four-quarter average)	**0.6**	**0.6**	**10.4**	–	–	–	–	–

Investment Bank

In 4Q20, we reported income before taxes of CHF 290 million and net revenues of CHF 2,109 million. Net revenues increased 8% compared to 4Q19, reflecting strong capital markets activity. For 2020, we reported income before taxes of CHF 1,655 million and net revenues of CHF 9,098 million.

Results summary

4Q20 results

In 4Q20, we reported income before taxes of CHF 290 million compared to CHF 55 million in 4Q19. Results in 4Q20 were impacted by the weakening of the average rate of the US dollar against the Swiss franc, which adversely impacted revenues, but favorably impacted expenses. Net revenues of CHF 2,109 million increased 8% in Swiss francs, while revenues in US dollars increased 18%, driven by a significant increase in capital markets issuance activity and higher advisory results. Provision for credit losses was CHF 38 million in 4Q20 compared to CHF 67 million in 4Q19, primarily driven by specific provisions. Total operating expenses of CHF 1,781 million decreased 2% in Swiss francs, mainly due to reduced general and administrative expenses, but increased 7% in US dollars, primarily due to higher compensation and benefits.

Compared to 3Q20, net revenues increased 3%, reflecting higher capital markets and advisory revenues and lower sales and trading revenues. Provision for credit losses was CHF 38 million in 4Q20 compared to a release of provision for credit losses of CHF 14 million in 3Q20, primarily driven by several individual cases, mainly in the energy sector. Total operating expenses increased 5%, reflecting higher compensation and benefits and general and administrative expenses, partially offset by reduced restructuring expenses.

2020 results

In 2020, we reported income before taxes of CHF 1,655 million and net revenues of CHF 9,098 million. Market conditions were impacted by the global COVID-19 pandemic as well as geopolitical and macroeconomic uncertainties related to the UK's withdrawal from the EU and the US elections, resulting in record levels of volatility. Results in 2020 were impacted by the weakening of the average rate of the US dollar against the Swiss franc, which adversely impacted revenues, but favorably impacted expenses. Net revenues increased 11%, driven by broad-based growth across all businesses.

Divisional results

			in / end of		% change		in / end of	% change
	4Q20	3Q20	4Q19	QoQ	YoY	**2020**	2019	YoY
Statements of operations (CHF million)								
Net revenues	**2,109**	**2,047**	**1,947**	3	8	**9,098**	**8,161**	11
Provision for credit losses	**38**	**(14)**	**67**	–	(43)	**471**	**104**	353
Compensation and benefits	1,008	940	986	7	2	3,934	3,940	0
General and administrative expenses	623	584	685	7	(9)	2,409	2,470	(2)
Commission expenses	136	134	154	1	(12)	582	621	(6)
Restructuring expenses	14	33	–	(58)	–	47	–	–
Total other operating expenses	773	751	839	3	(8)	3,038	3,091	(2)
Total operating expenses	**1,781**	**1,691**	**1,825**	5	(2)	**6,972**	**7,031**	(1)
Income before taxes	**290**	**370**	**55**	(22)	427	**1,655**	**1,026**	61
Statement of operations metrics (%)								
Return on regulatory capital	8.8	11.4	1.5	–	–	12.2	7.1	–
Cost/income ratio	84.4	82.6	93.7	–	–	76.6	86.2	–
Number of employees (full-time equivalents)								
Number of employees	17,560	17,640	17,050	0	3	17,560	17,050	3

Divisional results (continued)

	4Q20	3Q20	in / end of 4Q19	% change QoQ	% change YoY	2020	in / end of 2019	% change YoY
Net revenue detail (CHF million)								
Fixed income sales and trading	713	840	776	(15)	(8)	4,016	3,352	20
Equity sales and trading	498	537	522	(7)	(5)	2,410	2,278	6
Capital markets	760	646	436	18	74	2,353	1,860	27
Advisory and other fees	179	107	169	67	6	603	596	1
Other revenues [1]	(41)	(83)	44	(51)	–	(284)	75	–
Net revenues	**2,109**	**2,047**	**1,947**	3	8	**9,098**	**8,161**	11
Balance sheet statistics (CHF million)								
Total assets	270,488	280,372	266,257	(4)	2	270,488	266,257	2
Net loans	23,359	24,453	24,657	(4)	(5)	23,359	24,657	(5)
Risk-weighted assets	77,872	82,702	82,218	(6)	(5)	77,872	82,218	(5)
Risk-weighted assets (USD)	88,423	89,752	84,842	(1)	4	88,423	84,842	4
Leverage exposure	319,339	335,923	332,019	(5)	(4)	319,339	332,019	(4)
Leverage exposure (USD)	362,607	364,559	342,614	(1)	6	362,607	342,614	6

1 Other revenues include treasury funding costs and changes in the carrying value of certain investments.

Reconciliation of adjusted results

in	4Q20	3Q20	4Q19	Investment Bank 2020	2019
Adjusted results (CHF million)					
Net revenues	**2,109**	**2,047**	**1,947**	**9,098**	**8,161**
Real estate (gains)/losses	0	0	(7)	0	(7)
Adjusted net revenues	**2,109**	**2,047**	**1,940**	**9,098**	**8,154**
Provision for credit losses	**38**	**(14)**	**67**	**471**	**104**
Total operating expenses	**1,781**	**1,691**	**1,825**	**6,972**	**7,031**
Restructuring expenses	(14)	(33)	–	(47)	–
Major litigation provisions	0	0	0	(24)	0
Expenses related to real estate disposals	(21)	(21)	(46)	(41)	(76)
Adjusted total operating expenses	**1,746**	**1,637**	**1,779**	**6,860**	**6,955**
Income before taxes	**290**	**370**	**55**	**1,655**	**1,026**
Total adjustments	35	54	39	112	69
Adjusted income before taxes	**325**	**424**	**94**	**1,767**	**1,095**
Adjusted return on regulatory capital (%)	9.9	13.0	2.6	13.1	7.6

Adjusted results are non-GAAP financial measures. Refer to "Reconciliation of adjusted results" in Credit Suisse for further information.

Fixed income sales and trading revenues increased 20%, reflecting strong macro, credit and emerging markets trading activity. Equity sales and trading revenues increased 6%, reflecting higher equity derivatives and cash equities trading activity due to significantly increased trading volumes and volatility. Capital markets revenues increased 27%, reflecting significantly higher equity capital markets revenues and increased share of wallet. Advisory and other fees increased 1%, reflecting higher revenues from completed M&A transactions despite a decline in industry-wide issuance activity. Provision for credit losses was CHF 471 million in 2020 compared to CHF 104 million in 2019, driven by the application of the CECL methodology, as well as negative developments in our corporate lending portfolio, across various industries. Negative other revenues in 2020 mainly reflected higher funding costs related to COVID-19 and a loss from a single name counterparty. Total operating expenses of CHF 6,972 million were stable in Swiss francs, but increased 6% in US dollars, reflecting increased compensation and benefits and higher general and administrative and restructuring expenses. In 2020, we incurred restructuring expenses of CHF 47 million.

The COVID-19 pandemic has led to elevated volatility and higher trading volumes in 2020. In 4Q20, market conditions remained constructive with elevated volatility around geopolitical events such as the US elections and the UK's withdrawal from the EU. Continued uncertainty around the pandemic sustained these market conditions, which benefited our trading businesses, in particular our GTS business, and have indirectly had a positive impact on our capital markets and advisory businesses. However the economic impact of the pandemic has had a negative impact on our credit exposures and may have an adverse impact on client sentiment and risk appetite going forward, which is likely to impact our results.

→ Refer to "COVID-19 pandemic and related regulatory measures" in Credit Suisse for further information.

Capital and leverage metrics

As of the end of 4Q20, RWA were USD 88 billion, a decrease of USD 1.3 billion compared to the end of 3Q20, reflecting business reductions and a decrease in risk levels in credit risk, partially offset by an increase in movements in risk levels in market risk. Leverage exposure was USD 363 billion, a decrease of USD 2.0 billion compared to the end of 3Q20, mainly reflecting reduced margin requirements and settlement fails, partially offset by increased high-quality liquid assets (HQLA).

Results details

Fixed income sales and trading

In 4Q20, fixed income revenues of CHF 713 million decreased 8% in Swiss francs compared to a strong 4Q19, while revenues were stable in US dollars, reflecting lower securitized products and macro revenues, partially offset by higher emerging markets client activity and global credit products revenues. Market conditions were characterized by continued demand for yield products amid a low interest rate environment. Securitized products revenues declined compared to a strong prior year, driven by lower mortgage servicing revenues due to a low rate environment. Macro products revenues decreased, driven by lower revenues in our rates and foreign exchange businesses. These declines were partially offset by higher emerging markets revenues, driven by increased client activity in financing and trading, particularly in Latin America and Asia. In addition, global credit products revenues significantly increased, reflecting increased leveraged finance and investment grade trading revenues, particularly in the US.

Compared to 3Q20, revenues decreased 15%, reflecting lower securitized products and macro revenues, partially offset by increased global credit products and emerging markets revenues. Securitized products revenues declined, driven by reduced non-agency and agency trading activity and lower asset finance revenues. In addition macro revenues declined, driven by lower client activity in our foreign exchange and rates businesses. This was partially offset by increased global credit products revenues, reflecting higher leveraged finance trading activity due to favorable market conditions including tighter US high yield credit spreads and increased issuance activity. In addition, emerging markets revenues increased, reflecting higher client activity in financing and trading, particularly in Latin America.

Equity sales and trading

In 4Q20, equity sales and trading revenues of CHF 498 million decreased 5% in Swiss francs compared to 4Q19, while revenues in US dollars increased 5%. The decrease in revenues reflected lower prime services revenues, partially offset by higher equity derivatives and cash equities results. Prime services revenues decreased, primarily due to reduced client financing in Asia. This decrease was partially offset by higher equity derivatives revenues, reflecting increased derivatives trading activity across products and regions, driven by higher volatility and volumes. Cash equities revenues increased, due to higher secondary trading volumes with particular strength in Asia.

Compared to 3Q20, revenues decreased 7%, primarily due to lower prime services revenues, partially offset by higher trading activity across cash equities and equity derivatives. Prime services revenues decreased, driven by reduced client financing in Asia, partially offset by higher prime brokerage and financing in the Americas. This decrease was partially offset by increased cash equities revenues, driven by higher trading volumes across regions. In addition, equity derivatives revenues increased, driven by higher flow derivatives client activity.

Capital markets

In 4Q20, capital markets revenues of CHF 760 million increased 74% compared to 4Q19, reflecting strong client activity across equity and debt capital markets, driven by increased issuance activity. Equity capital markets revenues increased significantly, driven by higher initial public offering (IPO) and follow-on issuance activity, with a significant increase in share of wallet. In addition, debt capital markets revenues increased, driven by higher leveraged finance and investment grade issuance activity, reflecting favorable market conditions including a continued low interest rate environment.

Compared to 3Q20, revenues increased 18%, driven by higher client activity across equity and debt capital markets. Equity capital markets revenues increased, driven by higher follow-on and IPO issuance activity. Debt capital markets increased, primarily due to higher leveraged finance issuance activity.

Advisory and other fees

In 4Q20, advisory revenues of CHF 179 million increased 6% compared to 4Q19, driven by higher revenues from completed M&A transactions.

Compared to 3Q20, revenues increased 67%, reflecting significantly higher revenues from completed M&A transactions.

Provision for credit losses

In 4Q20, we recorded provision for credit losses of CHF 38 million, compared to provision for credit losses of CHF 67 million in 4Q19 and a release of provision for credit losses of CHF 14 million in 3Q20. The provision for credit losses in 4Q20 was primarily driven by several individual cases, mainly in the energy sector.

Total operating expenses

In 4Q20, total operating expenses of CHF 1,781 million decreased 2% in Swiss francs compared to 4Q19, mainly due to reduced general and administrative expenses, while expenses increased 7% in US dollars, primarily due to higher compensation and benefits. General and administrative expenses of CHF 623 million decreased 9%, driven by reduced allocated corporate function costs, travel and entertainment costs and litigation provisions and lower expenses related to real estate disposals, partially offset by increased UK bank levy expenses. In 4Q20, we incurred restructuring expenses of CHF 14 million. Compensation and benefits of CHF 1,008 million increased 2%, reflecting increased discretionary compensation and deferred compensation expenses from prior year awards, partially offset by reduced salary expenses.

Compared to 3Q20, total operating expenses increased 5%, reflecting higher compensation and benefits and general and administrative expenses, partially offset by reduced restructuring expenses. Compensation and benefits increased 7%, primarily reflecting higher discretionary compensation expenses. General and administrative expenses increased 7%, primarily reflecting increased UK bank levy expenses, partially offset by lower allocated corporate function costs.

Global capital markets and advisory fees

			in		% change		in	% change
	4Q20	3Q20	4Q19	QoQ	YoY	**2020**	2019	YoY
Global capital markets and advisory fees (USD million)								
Debt capital markets	365	326	276	12	32	1,356	1,203	13
Equity capital markets	421	332	150	27	181	1,192	570	109
Total capital markets	**786**	**658**	**426**	19	85	**2,548**	**1,773**	44
Advisory and other fees	243	140	210	74	16	800	752	6
Global capital markets and advisory fees	**1,029**	**798**	**636**	29	62	**3,348**	**2,525**	33

The Group's global capital markets and advisory business operates across the Investment Bank, Asia Pacific and Swiss Universal Bank. In order to reflect the global performance and capabilities of this business and for enhanced comparability versus its peers, the table above aggregates total capital markets and advisory fees for the Group into a single metric in US dollar terms.

Corporate Center

In 4Q20, we reported a loss before taxes of CHF 1,090 million compared to losses of CHF 539 million in 4Q19 and CHF 389 million in 3Q20.

Corporate Center composition

Corporate Center includes parent company operations such as Group financing, expenses for projects sponsored by the Group, including costs associated with the evolution of our legal entity structure to meet developing and future regulatory requirements, and certain other expenses and revenues that have not been allocated to the segments. Corporate Center further includes consolidation and elimination adjustments required to eliminate intercompany revenues and expenses.

Treasury results include the impact of volatility in the valuations of certain central funding transactions such as structured notes issuances and swap transactions. Treasury results also include additional interest charges from transfer pricing to align funding costs to assets held in the Corporate Center and legacy funding costs.

The Asset Resolution Unit includes the residual portfolio of the Strategic Resolution Unit, which ceased to exist as a separate division of the Group at the beginning of 1Q19. The Asset Resolution Unit is separately presented within our Corporate Center disclosures, including related asset funding costs. Certain activities not linked to the underlying portfolio, such as legacy funding costs, legacy litigation provisions, a specific client compliance function and noncontrolling interests without significant economic interest, which were previously part of the Strategic Resolution Unit, are recorded in the Corporate Center and are not reflected in the Asset Resolution Unit.

Other revenues primarily include required elimination adjustments associated with trading in own shares, treasury commissions charged to divisions, the cost of certain hedging transactions executed in connection with the Group's RWA and valuation hedging impacts from long-dated legacy deferred compensation and retirement programs mainly relating to former employees.

Compensation and benefits include fair value adjustments on certain deferred compensation plans not allocated to the segments and fair value adjustments on certain other long-dated legacy deferred compensation and retirement programs mainly relating to former employees.

Corporate Center results

			in / end of		% change		in / end of	% change
	4Q20	3Q20	4Q19	QoQ	YoY	**2020**	2019	YoY
Statements of operations (CHF million)								
Treasury results	(32)	(53)	92	(40)	–	(356)	(501)	(29)
Asset Resolution Unit	(50)	(33)	(42)	52	19	(178)	(144)	24
Other	65	73	73	(11)	(11)	218	218	0
Net revenues	**(17)**	**(13)**	**123**	31	–	**(316)**	**(427)**	(26)
Provision for credit losses	**3**	**(1)**	**5**	–	(40)	**9**	**7**	29
Compensation and benefits	140	136	174	3	(20)	352	489	(28)
General and administrative expenses	908	220	463	313	96	1,407	875	61
Commission expenses	17	19	20	(11)	(15)	81	68	19
Restructuring expenses	5	2	–	150	–	7	–	–
Total other operating expenses	930	241	483	286	93	1,495	943	59
Total operating expenses	**1,070**	**377**	**657**	184	63	**1,847**	**1,432**	29
Income/(loss) before taxes	**(1,090)**	**(389)**	**(539)**	180	102	**(2,172)**	**(1,866)**	16
of which Asset Resolution Unit	(100)	(68)	(94)	47	6	(337)	(383)	(12)
Balance sheet statistics (CHF million)								
Total assets	111,307	118,069	106,213	(6)	5	111,307	106,213	5
Risk-weighted assets	46,335	49,012	52,370	(5)	(12)	46,335	52,370	(12)
Leverage exposure	6,686	14,555	113,002	(54)	(94)	6,686	113,002	(94)

As of the end of 4Q20 and 3Q20 leverage exposure excludes CHF 110,677 million and CHF 109,667 million, respectively, of central bank reserves, after adjusting for the dividend paid in 2020.

Reconciliation of adjusted results

in	4Q20	3Q20	4Q19	2020	2019
					Corporate Center
Adjusted results (CHF million)					
Net revenues	**(17)**	**(13)**	**123**	**(316)**	**(427)**
Real estate (gains)/losses	0	0	(1)	0	24
(Gains)/losses on business sales	0	0	2	0	2
Adjusted net revenues	**(17)**	**(13)**	**124**	**(316)**	**(401)**
Provision for credit losses	**3**	**(1)**	**5**	**9**	**7**
Total operating expenses	**1,070**	**377**	**657**	**1,847**	**1,432**
Restructuring expenses	(5)	(2)	–	(7)	–
Major litigation provisions	(712)	(132)	(329)	(930)	(416)
Expenses related to real estate disposals	0	0	0	0	1
Adjusted total operating expenses	**353**	**243**	**328**	**910**	**1,017**
Income/(loss) before taxes	**(1,090)**	**(389)**	**(539)**	**(2,172)**	**(1,866)**
Total adjustments	717	134	330	937	441
Adjusted income/(loss) before taxes	**(373)**	**(255)**	**(209)**	**(1,235)**	**(1,425)**

Adjusted results are non-GAAP financial measures. Refer to “Reconciliation of adjusted results” in Credit Suisse for further information.

Results summary

4Q20 results

In 4Q20, we reported a loss before taxes of CHF 1,090 million compared to losses of CHF 539 million in 4Q19 and CHF 389 million in 3Q20. Negative net revenues of CHF 17 million in 4Q20 were primarily driven by the Asset Resolution Unit and negative treasury results. Total operating expenses of CHF 1,070 million increased 63% and 184% compared to 4Q19 and 3Q20, respectively, mainly reflecting higher general and administrative expenses, primarily driven by increased legacy litigation provisions of CHF 737 million in 4Q20, mainly in connection with mortgage-related matters.

2020 results

In 2020, we reported a loss before taxes of CHF 2,172 million compared to a loss of CHF 1,866 million in 2019. We reported negative net revenues of CHF 316 million in 2020, primarily driven by negative treasury results and the Asset Resolution Unit. Total operating expenses of CHF 1,847 million increased 29% compared to 2019, mainly reflecting higher general and administrative expenses, primarily driven by increased legacy litigation provisions of CHF 996 million in 2020, mainly in connection with mortgage-related matters, partially offset by lower compensation and benefits.

Capital and leverage metrics

As of the end of 4Q20, we reported RWA of CHF 46.3 billion, a decrease of CHF 2.7 billion compared to the end of 3Q20, primarily driven by a negative foreign exchange impact and decreases in risk levels in credit risk. Leverage exposure was CHF 6.7 billion as of the end of 4Q20, a decrease of CHF 7.9 billion compared to the end of 3Q20, primarily related to a decrease in total assets and a decrease in our centrally held balance of HQLA.

Results details

Net revenues

In 4Q20, we reported negative net revenues of CHF 17 million compared to net revenues of CHF 123 million in 4Q19 and negative net revenues of CHF 13 million in 3Q20.

Negative treasury results of CHF 32 million in 4Q20 primarily reflected negative revenues of CHF 41 million relating to funding activities, excluding Asset Resolution Unit-related asset funding costs, losses of CHF 7 million on fair-valued money market instruments and losses of CHF 7 million relating to hedging volatility. Negative revenues and losses were partially offset by gains of CHF 22 million with respect to structured notes volatility. In 4Q19, positive treasury results of CHF 92 million reflected gains of CHF 53 million relating to hedging volatility, gains of CHF 44 million relating to fair value option volatility on own debt, gains of CHF 21 million on fair-valued money market instruments and gains of CHF 14 million with respect to structured notes volatility. These gains were partially offset by negative revenues of CHF 38 million relating to funding activities, excluding Asset Resolution Unit-related asset funding costs. In 3Q20, negative treasury results of CHF 53 million reflected losses of CHF 60 million on fair-valued money market instruments, losses of CHF 21 million relating to hedging volatility and negative revenues of CHF 14 million relating to funding activities, excluding Asset Resolution Unit-related asset funding costs. Negative revenues and losses were partially offset by gains of CHF 31 million with respect to structured notes volatility and gains of CHF 10 million relating to fair value option volatility on own debt.

In the Asset Resolution Unit, we reported negative net revenues of CHF 50 million in 4Q20 compared to CHF 42 million in 4Q19 and CHF 33 million in 3Q20. Compared to 4Q19 and 3Q20, the movement was driven by lower revenues from portfolio assets, partially offset by lower asset funding costs.

In 4Q20, other revenues of CHF 65 million decreased CHF 8 million compared to 4Q19, mainly reflecting the negative valuation impact from long-dated legacy deferred compensation and retirement programs and a negative impact from a specific client compliance function. Compared to 3Q20, other revenues decreased CHF 8 million, mainly reflecting a negative valuation impact from long-dated legacy deferred compensation and retirement programs and the elimination of gains from trading in own shares compared to the elimination of losses in 3Q20.

Provision for credit losses

In 4Q20, we recorded provision for credit losses of CHF 3 million compared to CHF 5 million in 4Q19 and a release of provision for credit losses of CHF 1 million in 3Q20.

Total operating expenses

Total operating expenses of CHF 1,070 million increased 63% compared to 4Q19, mainly reflecting an increase in general and administrative expenses. General and administrative expenses increased 96%, primarily reflecting increased legacy litigation provisions of CHF 737 million, mainly in connection with mortgage-related matters. Compensation and benefits decreased 20%, mainly driven by the impact of corporate function allocations and lower discretionary compensation expenses.

Compared to 3Q20, total operating expenses increased 184%, mainly reflecting increases in general and administrative expenses and compensation and benefits. General and administrative expenses increased 313%, primarily reflecting the increased legacy litigation provisions. Compensation and benefits increased 3%, primarily reflecting higher discretionary compensation expenses, higher deferred compensation expenses from prior-year awards and the impact of corporate function allocations, partially offset by lower expenses for long-dated legacy deferred compensation and retirement programs.

Expense allocation to divisions

			in		% change		in	% change
	4Q20	3Q20	4Q19	QoQ	YoY	**2020**	2019	YoY
Expense allocation to divisions (CHF million)								
Compensation and benefits	911	868	889	5	2	3,359	3,454	(3)
General and administrative expenses	1,347	667	1,000	102	35	3,193	2,879	11
Commission expenses	17	19	20	(11)	(15)	81	68	19
Restructuring expenses	21	16	–	31	–	37	–	–
Total other operating expenses	1,385	702	1,020	97	36	3,311	2,947	12
Total operating expenses before allocation to divisions	**2,296**	**1,570**	**1,909**	46	20	**6,670**	**6,401**	4
Net allocation to divisions	1,226	1,193	1,252	3	(2)	4,823	4,969	(3)
of which Swiss Universal Bank	259	249	257	4	1	1,032	1,063	(3)
of which International Wealth Management	250	236	242	6	3	972	976	0
of which Asia Pacific	166	160	164	4	1	664	669	(1)
of which Investment Bank	551	548	589	1	(6)	2,155	2,261	(5)
Total operating expenses	**1,070**	**377**	**657**	184	63	**1,847**	**1,432**	29

Corporate services and business support, including in finance, operations, human resources, legal, compliance, risk management and IT, are provided by corporate functions, and the related costs are allocated to the segments and the Corporate Center based on their requirements and other relevant measures.

Asset Resolution Unit

			in / end of		% change		in / end of	% change
	4Q20	3Q20	4Q19	QoQ	YoY	**2020**	2019	YoY
Statements of operations (CHF million)								
Revenues from portfolio assets	(1)	22	11	–	–	39	84	(54)
Asset funding costs	(49)	(55)	(53)	(11)	(8)	(217)	(228)	(5)
Net revenues	**(50)**	**(33)**	**(42)**	52	19	**(178)**	**(144)**	24
Provision for credit losses	**0**	**(2)**	**4**	100	(100)	**(4)**	**5**	–
Compensation and benefits	24	22	28	9	(14)	90	131	(31)
General and administrative expenses	25	14	19	79	32	68	95	(28)
Commission expenses	1	1	1	0	0	5	8	(38)
Total other operating expenses	26	15	20	73	30	73	103	(29)
Total operating expenses	**50**	**37**	**48**	35	4	**163**	**234**	(30)
Income/(loss) before taxes	**(100)**	**(68)**	**(94)**	47	6	**(337)**	**(383)**	(12)
Balance sheet statistics (CHF million)								
Total assets	12,560	13,513	12,668	(7)	(1)	12,560	12,668	(1)
Risk-weighted assets (USD) [1]	9,930	10,476	10,750	(5)	(8)	9,930	10,750	(8)
Leverage exposure (USD)	20,532	21,161	20,719	(3)	(1)	20,532	20,719	(1)

1 Risk-weighted assets excluding operational risk were USD 8,963 million, USD 9,509 million and USD 9,043 million as of the end of 4Q20, 3Q20 and 4Q19, respectively.

Assets under management

As of the end of 4Q20, assets under management were CHF 1,511.9 billion, 2.3% higher compared to the end of 3Q20 and stable compared to the end of 4Q19. Net new assets were CHF 8.4 billion in 4Q20 and CHF 42.0 billion in 2020.

Assets under management and net new assets

			end of		% change
	4Q20	3Q20	4Q19	QoQ	YoY
Assets under management (CHF billion)					
Swiss Universal Bank – Private Clients	208.6	205.0	217.6	1.8	(4.1)
Swiss Universal Bank – Corporate & Institutional Clients	462.6	441.0	436.4	4.9	6.0
International Wealth Management – Private Banking	365.4	352.0	370.0	3.8	(1.2)
International Wealth Management – Asset Management	440.3	438.5	437.9	0.4	0.5
Asia Pacific	221.3	218.5	220.0	1.3	0.6
Assets managed across businesses [1]	(186.3)	(176.7)	(174.7)	5.4	6.6
Assets under management	**1,511.9**	**1,478.3**	**1,507.2**	**2.3**	**0.3**
of which discretionary assets	483.0	481.1	489.7	0.4	(1.4)
of which advisory assets	1,028.9	997.2	1,017.5	3.2	1.1
in	**4Q20**	3Q20	4Q19	**2020**	2019
Net new assets (CHF billion)					
Swiss Universal Bank – Private Clients	(2.1)	2.0	(0.5)	(5.9)	3.4
Swiss Universal Bank – Corporate & Institutional Clients	3.8	3.5	2.5	13.7	45.3
International Wealth Managment – Private Banking	4.3	6.9	0.6	16.7	11.0
International Wealth Managment – Asset Management [2]	6.3	5.0	7.5	15.5	21.5
Asia Pacific	(1.1)	2.2	0.7	8.6	8.7
Assets managed across businesses [1]	(2.8)	(1.6)	(0.9)	(6.6)	(10.6)
Net new assets	**8.4**	**18.0**	**9.9**	**42.0**	**79.3**

1 Represents assets managed by Asset Management within International Wealth Management for the other businesses.
2 Includes outflows for private equity assets reflecting realizations at cost and unfunded commitments on which a fee is no longer earned.

Results summary

4Q20 results

As of the end of 4Q20, assets under management of CHF 1,511.9 billion increased CHF 33.6 billion compared to the end of 3Q20. The increase was driven by favorable market movements and net new assets of CHF 8.4 billion, partially offset by unfavorable foreign exchange-related movements and structural effects. Structural effects included CHF 14.8 billion in the Asset Management business of International Wealth Management relating to the sale of Wincasa AG in 2012 following the conclusion in 4Q20 of a transition period regarding the related assets under management.

Net new assets of CHF 8.4 billion in 4Q20 mainly reflected inflows across the following businesses. Net new assets of CHF 6.3 billion in the Asset Management business of International Wealth Management mainly reflected inflows from traditional investments and an emerging market joint venture, partially offset by outflows in alternative investments. Net new assets of CHF 4.3 billion in the Private Banking business of International Wealth Management reflected inflows from both emerging markets and Western Europe. Net new assets of CHF 3.8 billion in the Corporate & Institutional Clients business of Swiss Universal Bank mainly reflected inflows from the pension business. These inflows were partially offset by net asset outflows across the following businesses. Net asset outflows of CHF 2.1 billion in the Private Clients business of Swiss Universal Bank were primarily driven by a small number of individual cases in the UHNW client segment and the usual seasonal slowdown in the fourth quarter. Net asset outflows of CHF 1.1 billion in Asia Pacific primarily reflected outflows from Southeast Asia.

Important information

The Group has not finalized its 2020 Annual Report and the Group's independent registered public accounting firm has not completed its audit of the consolidated financial statements for the period. Accordingly, the financial information contained in this Earnings Release is subject to completion of year-end procedures, which may result in changes to that information. Certain reclassifications have been made to prior periods to conform to the current presentation.

For purposes of this Earnings Release, unless the context otherwise requires, the terms "Credit Suisse", "the Group", "we", "us" and "our" mean Credit Suisse Group AG and its consolidated subsidiaries. The business of Credit Suisse AG, the direct bank subsidiary of the Group, is substantially similar to the Group, and these terms are used to refer to both when the subject is the same or substantially similar. The term "the Bank" is used when referring to Credit Suisse AG and its consolidated subsidiaries.

Information referenced in this Earnings Release, whether via website links or otherwise, is not incorporated into this Earnings Release.

Credit Suisse is subject to the Basel III framework, as implemented in Switzerland, as well as Swiss legislation and regulations for systemically important banks (Swiss Requirements) (in each case, subject to certain phase-in periods), which include capital, liquidity, leverage and large exposure requirements and rules for emergency plans designed to maintain systemically relevant functions in the event of threatened insolvency. Credit Suisse adopted the BIS leverage ratio framework, as issued by the BCBS and implemented in Switzerland by FINMA.

References to phase-in and look-through included herein refer to Basel III requirements and Swiss Requirements. Phase-in reflects that for the years 2013 – 2022, there is a phase-out of certain capital instruments. Look-through assumes the full phase-out of certain capital instruments.

Unless otherwise noted, leverage exposure is based on the BIS leverage ratio framework and consists of period-end balance sheet assets and prescribed regulatory adjustments. The tier 1 leverage ratio and CET1 leverage ratio are calculated as BIS tier 1 capital and CET1 capital, respectively, divided by period-end leverage exposure. Swiss leverage ratios are measured on the same period-end basis as the leverage exposure for the BIS leverage ratio.

Prior to 3Q20, regulatory capital was calculated as the worst of 10% of RWA and 3.5% of leverage exposure and return on regulatory capital (a non-GAAP financial measure) was calculated using income/(loss) after tax and assumed a tax rate of 30%. In 3Q20, we updated our calculation approach, following which regulatory capital is calculated as the average of 10% of RWA and 3.5% of leverage exposure and return on regulatory capital, a non-GAAP financial measure, is calculated using income/(loss) after tax and assumes a tax rate of 30% for periods prior to 2020 and 25% from 2020 onwards. For periods in 2020, for purposes of calculating Group return on regulatory capital, leverage exposure excludes cash held at central banks, after adjusting for the dividend paid in 2020.

For the Investment Bank division, return on regulatory capital is based on US dollar denominated numbers. Adjusted return on regulatory capital is calculated using adjusted results, applying the same methodology used to calculate return on regulatory capital.

We may not achieve all of the expected benefits of our strategic initiatives. Factors beyond our control, including but not limited to the market and economic conditions (including macroeconomic and other challenges and uncertainties, for example, resulting from the COVID-19 pandemic), changes in laws, rules or regulations and other challenges discussed in our public filings, could limit our ability to achieve some or all of the expected benefits of these initiatives.

The Group's estimate of the aggregate range of reasonably possible losses that are not covered by existing provisions which is discussed above relates only to those proceedings for which the Group believes an estimate is possible and which are discussed in the litigation note to the Consolidated Financial Statements in the Group's Annual Report on Form 20-F and updated in its quarterly reports and to be updated in the Group's Annual Report on Form 20-F that is scheduled to be released on March 18, 2021. It is inherently difficult to determine whether a loss is probable or even reasonably possible or to estimate the amount of any loss or loss range for many of the Group's legal proceedings. The Group's aggregate litigation provisions include estimates of losses, additional losses or ranges of loss for proceedings for which such losses are probable and can be reasonably estimated. The Group does not believe that it can estimate an aggregate range of reasonably possible losses for certain of its proceedings because of their complexity, the novelty of some of the claims, the early stage of the proceedings, the limited amount of discovery that has occurred and/or other factors. For additional details, see the litigation note to the Consolidated Financial Statements in the Group's Annual Report on Form 20-F and in each of its quarterly Financial Reports.

Investors and others should note that we announce material information (including quarterly earnings releases and financial reports) to the investing public using press releases, SEC and Swiss ad hoc filings, our website and public conference calls and webcasts. We intend to also use our Twitter account @creditsuisse (https://twitter.com/creditsuisse) to excerpt key messages from our public disclosures, including earnings releases. We may retweet such messages through certain of our regional Twitter accounts, including @csschweiz (https://twitter.com/csschweiz) and @csapac (https://twitter.com/csapac). Investors and others should take care to consider such abbreviated messages in the context of the disclosures from which they are excerpted. The information we post on these Twitter accounts is not a part of this Earnings Release.

Credit Suisse Group AG shares are listed on the SIX stock exchange under the ticker symbol CSGN and – in the form of American Depositary Shares, as evidenced by American Depositary Receipts – on the New York Stock Exchange under the ticker symbol CS.

In various tables, use of "–" indicates not meaningful or not applicable.

4Q20 Capital movement – Group

CET1 capital (CHF million)	
Balance at beginning of period	**37,086**
Net loss attributable to shareholders	(353)
Foreign exchange impact [1]	(1,074)
Regulatory adjustment of deferred tax assets	219
Other [2]	(517)
Balance at end of period	**35,361**
Additional tier 1 capital (CHF million)	
Balance at beginning of period	**15,241**
Foreign exchange impact	(592)
Issuances	1,305
Other [3]	(113)
Balance at end of period	**15,841**
Tier 2 capital (CHF million)	
Balance at beginning of period	**1,013**
Foreign exchange impact	(45)
Other	(7)
Balance at end of period	**961**
Eligible capital (CHF million)	
Balance at end of period	**52,163**

1 Includes US GAAP cumulative translation adjustments and the foreign exchange impact on regulatory CET1 adjustments.
2 Includes the reversal of unrealized gains on certain investments that are not eligible for CET1 recognition, a regulatory adjustment of defined benefit pension plan assets, a dividend accrual and the net effect of share-based compensation.
3 Primarily reflects valuation impacts.

Risk-weighted assets – Group

end of	Swiss Universal Bank	International Wealth Management	Asia Pacific	Investment Bank	Corporate Center	**Group**
4Q20 (CHF million)						
Credit risk	69,428	29,920	20,133	53,475	25,156	**198,112**
Market risk	1,598	1,962	1,645	10,749	2,363	**18,317**
Operational risk	10,262	11,118	4,811	13,648	18,816	**58,655**
Risk-weighted assets	**81,288**	**43,000**	**26,589**	**77,872**	**46,335**	**275,084**
4Q19 (CHF million)						
Credit risk	66,878	28,866	24,981	57,832	28,396	**206,953**
Market risk	2,144	2,328	1,424	6,689	2,607	**15,192**
Operational risk	11,467	12,335	5,452	17,697	21,367	**68,318**
Risk-weighted assets	**80,489**	**43,529**	**31,857**	**82,218**	**52,370**	**290,463**

Risk-weighted asset movement by risk type – Group

4Q20	Swiss Universal Bank	International Wealth Management	Asia Pacific	Investment Bank	Corporate Center	Total
Credit risk (CHF million)						
Balance at beginning of period	**69,482**	**31,214**	**20,209**	**58,525**	**27,174**	**206,604**
Foreign exchange impact	(640)	(771)	(609)	(1,942)	(864)	(4,826)
Movements in risk levels	365	(1,827)	743	(3,076)	(1,229)	(5,024)
Model and parameter updates – internal [1]	(155)	(85)	(410)	(596)	(164)	(1,410)
Methodology and policy changes [2]	376	1,389	200	564	239	2,768
Balance at end of period	**69,428**	**29,920**	**20,133**	**53,475**	**25,156**	**198,112**
Market risk (CHF million)						
Balance at beginning of period	**1,596**	**2,108**	**1,489**	**9,898**	**2,150**	**17,241**
Foreign exchange impact	(71)	(88)	(70)	(476)	(98)	(803)
Movements in risk levels	75	(19)	217	1,267	245	1,785
Model and parameter updates – internal [1]	(2)	(39)	9	60	66	94
Balance at end of period	**1,598**	**1,962**	**1,645**	**10,749**	**2,363**	**18,317**
Operational risk (CHF million)						
Balance at beginning of period	**10,737**	**11,633**	**5,034**	**14,279**	**19,688**	**61,371**
Foreign exchange impact	(475)	(515)	(223)	(631)	(872)	(2,716)
Balance at end of period	**10,262**	**11,118**	**4,811**	**13,648**	**18,816**	**58,655**
Total (CHF million)						
Balance at beginning of period	**81,815**	**44,955**	**26,732**	**82,702**	**49,012**	**285,216**
Foreign exchange impact	(1,186)	(1,374)	(902)	(3,049)	(1,834)	(8,345)
Movements in risk levels	440	(1,846)	960	(1,809)	(984)	(3,239)
Model and parameter updates – internal [1]	(157)	(124)	(401)	(536)	(98)	(1,316)
Methodology and policy changes [2]	376	1,389	200	564	239	2,768
Balance at end of period	**81,288**	**43,000**	**26,589**	**77,872**	**46,335**	**275,084**

1 Represents movements arising from internally driven updates to models and recalibrations of model parameters specific only to Credit Suisse.
2 Represents movements arising from externally mandated regulatory methodology and policy changes to accounting and exposure classification and treatment policies not specific only to Credit Suisse.

BIS leverage metrics – Group

end of	**4Q20**	3Q20	4Q19	% change QoQ
Capital and leverage exposure (CHF million)				
CET1 capital	35,361	37,086	36,774	(5)
Tier 1 capital	51,202	52,327	49,791	(2)
Leverage exposure	799,853 [1]	824,420 [1]	909,994	(3)
Leverage ratios (%)				
CET1 leverage ratio	4.4	4.5	4.0	–
Tier 1 leverage ratio	6.4	6.3	5.5	–

1 Leverage exposure as of the end of 4Q20 and 3Q20 excludes CHF 110,677 million and CHF 109,667 million, respectively, of cash held at central banks, after adjusting for the dividend paid in 2020.

Swiss capital metrics – Group

end of	4Q20	3Q20	4Q19	% change QoQ
Swiss capital and risk-weighted assets (CHF million)				
Swiss CET1 capital	35,351	37,076	36,740	(5)
Going concern capital	51,192	52,317	49,757	(2)
Gone concern capital	41,852	44,125	41,138	(5)
Total loss-absorbing capacity (TLAC)	93,044	96,442	90,895	(4)
Swiss risk-weighted assets	275,576	285,857	291,282	(4)
Swiss capital ratios (%)				
Swiss CET1 ratio	12.8	13.0	12.6	–
Going concern capital ratio	18.6	18.3	17.1	–
Gone concern capital ratio	15.2	15.4	14.1	–
TLAC ratio	33.8	33.7	31.2	–

The Swiss capital requirements have been fully phased-in as of January 1, 2020 and the 4Q19 balances are presented on a comparative basis as previously reported.
Rounding differences may occur.

Swiss capital and risk-weighted assets – Group

end of	4Q20	3Q20	4Q19	% change QoQ
Swiss capital (CHF million)				
CET1 capital – BIS	35,361	37,086	36,774	(5)
Swiss regulatory adjustments [1]	(10)	(10)	(34)	0
Swiss CET1 capital	**35,351**	**37,076**	**36,740**	(5)
Additional tier 1 high-trigger capital instruments	11,410	10,578	8,310	8
Grandfathered additional tier 1 low-trigger capital instruments	4,431	4,663	4,707	(5)
Swiss additional tier 1 capital	**15,841**	**15,241**	**13,017**	4
Going concern capital	**51,192**	**52,317**	**49,757**	(2)
Bail-in debt instruments	39,450	41,593	37,172	(5)
Tier 2 low-trigger capital instruments	961	1,013	2,934	(5)
Tier 2 amortization component	1,441	1,519	1,032	(5)
Gone concern capital [2]	**41,852**	**44,125**	**41,138**	(5)
Total loss-absorbing capacity	**93,044**	**96,442**	**90,895**	(4)
Risk-weighted assets (CHF million)				
Risk-weighted assets – BIS	275,084	285,216	290,463	(4)
Swiss regulatory adjustments [3]	492	641	819	(23)
Swiss risk-weighted assets	**275,576**	**285,857**	**291,282**	(4)

The Swiss capital requirements have been fully phased-in as of January 1, 2020 and the 4Q19 balances are presented on a comparative basis as previously reported.

1 Includes adjustments for certain unrealized gains outside the trading book.

2 Amounts are shown on a look-through basis. Certain tier 2 instruments and their related tier 2 amortization components are subject to phase out through 2022. As of 4Q20, 3Q20 and 4Q19, gone concern capital was CHF 42,198 million, CHF 44,502 million and CHF 38,576 million, including CHF 346 million, CHF 378 million and CHF 372 million, respectively, of such instruments.

3 Primarily includes differences in the credit risk multiplier.

Swiss leverage metrics – Group

end of	**4Q20**	3Q20	4Q19	% change QoQ
Swiss capital and leverage exposure (CHF million)				
Swiss CET1 capital	35,351	37,076	36,740	(5)
Going concern capital	51,192	52,317	49,757	(2)
Gone concern capital	41,852	44,125	41,138	(5)
Total loss-absorbing capacity	93,044	96,442	90,895	(4)
Leverage exposure	799,853	824,420	909,994	(3)
Swiss leverage ratios (%)				
Swiss CET1 leverage ratio	4.4	4.5	4.0	–
Going concern leverage ratio	6.4	6.3	5.5	–
Gone concern leverage ratio	5.2 [1]	5.4 [1]	4.5	–
TLAC leverage ratio	11.6	11.7	10.0	–

The Swiss capital requirements have been fully phased-in as of Janury 1, 2020 and the 4Q19 balances are presented on a comparative basis as previously reported.
Rounding differences may occur.

1 The gone concern ratio would be 4.6% and 4.7% as of 4Q20 and 3Q20, respectively, if calculated using a leverage exposure of CHF 910,530 million and CHF 934,087 million, without the temporary exclusion of cash held at central banks, after adjusting for the dividend paid in 2020, of CHF 110,677 million and CHF 109,667 million.

Risk management value-at-risk (VaR)

In 4Q20, Credit Suisse updated the information presented in the table "One-day, 98% risk management VaR" in order to more closely align with its internal risk framework and control processes. Risk management VaR now measures the Group's traded market risk exposure, which generally includes trading book positions, banking book positions held at fair value and foreign exchange and commodity risk from banking book positions. Before the update, risk management VaR measured the Group's trading book exposure. Prior periods have been reclassified to conform to the current presentation.

One-day, 98% risk management VaR

in / end of	Interest rate	Credit spread	Foreign exchange	Commodity	Equity	Diversification benefit [1]	Total
CHF million							
4Q20							
Average	15	73	33	2	29	(92)	60
Minimum	13	69	29	2	21	– [2]	51
Maximum	18	80	38	3	32	– [2]	66
End of period	13	70	36	2	32	(93)	60
3Q20							
Average	22	84	7	2	15	(62)	68
Minimum	16	76	3	1	12	– [2]	58
Maximum	39	102	33	2	30	– [2]	84
End of period	19	81	33	2	29	(99)	65
4Q19							
Average	16	33	5	2	10	(30)	36
Minimum	13	28	2	1	8	– [2]	30
Maximum	22	39	9	3	12	– [2]	46
End of period	13	28	3	1	11	(26)	30
USD million							
4Q20							
Average	17	81	37	2	32	(102)	67
Minimum	14	76	32	2	23	– [2]	56
Maximum	19	87	43	3	36	– [2]	72
End of period	14	79	41	2	36	(104)	68
3Q20							
Average	24	92	8	2	16	(68)	74
Minimum	18	83	4	1	13	– [2]	64
Maximum	42	108	36	3	32	– [2]	89
End of period	21	87	35	2	31	(105)	71
4Q19							
Average	16	34	5	2	10	(30)	37
Minimum	13	29	2	1	8	– [2]	30
Maximum	22	39	9	3	12	– [2]	47
End of period	14	29	3	1	11	(27)	31

Excludes risks associated with counterparty and own credit exposures. Risk management VaR measures traded market risk and generally includes the trading book positions, banking book positions held at fair value and foreign exchange and commodity risk from banking book positions; prior periods have been reclassified to conform to the current presentation.

1 Diversification benefit represents the reduction in risk that occurs when combining different, not perfectly correlated risk types in the same portfolio and is measured as the difference between the sum of the individual risk types and the risk calculated on the combined portfolio.

2 As the maximum and minimum occur on different days for different risk types, it is not meaningful to calculate a portfolio diversification benefit.

Consolidated statements of operations

in	4Q20	3Q20	4Q19	2020	2019
Consolidated statements of operations (CHF million)					
Interest and dividend income	2,790	3,245	4,384	13,919	20,184
Interest expense	(1,342)	(1,849)	(2,682)	(7,971)	(13,167)
Net interest income	1,448	1,396	1,702	5,948	7,017
Commissions and fees	3,191	2,855	2,865	11,853	11,158
Trading revenues	484	630	568	3,295	1,739
Other revenues	98	317	1,055	1,293	2,570
Net revenues	**5,221**	**5,198**	**6,190**	**22,389**	**22,484**
Provision for credit losses	**138**	**94**	**146**	**1,096**	**324**
Compensation and benefits	2,539	2,441	2,590	9,890	10,036
General and administrative expenses	2,279	1,458	1,916	6,523	6,128
Commission expenses	303	295	324	1,256	1,276
Restructuring expenses	50	107	0	157	0
Total other operating expenses	2,632	1,860	2,240	7,936	7,404
Total operating expenses	**5,171**	**4,301**	**4,830**	**17,826**	**17,440**
Income/(loss) before taxes	**(88)**	**803**	**1,214**	**3,467**	**4,720**
Income tax expense	262	258	361	801	1,295
Net income/(loss)	**(350)**	**545**	**853**	**2,666**	**3,425**
Net income/(loss) attributable to noncontrolling interests	3	(1)	1	(3)	6
Net income/(loss) attributable to shareholders	**(353)**	**546**	**852**	**2,669**	**3,419**
Earnings/(loss) per share (CHF)					
Basic earnings/(loss) per share	(0.15)	0.22	0.34	1.09	1.35
Diluted earnings/(loss) per share	(0.15)	0.22	0.33	1.06	1.32

Consolidated balance sheets

end of	4Q20	3Q20	4Q19
Assets (CHF million)			
Cash and due from banks	139,112	137,821	101,879
Interest-bearing deposits with banks	1,298	1,231	741
Central bank funds sold, securities purchased under resale agreements and securities borrowing transactions	79,133	97,328	106,997
Securities received as collateral, at fair value	50,773	45,064	40,219
Trading assets, at fair value	157,338	157,786	153,797
Investment securities	607	466	1,006
Other investments	5,412	5,777	5,666
Net loans	291,908	291,263	296,779
Goodwill	4,426	4,577	4,663
Other intangible assets	237	256	291
Brokerage receivables	35,941	40,227	35,648
Other assets	39,637	39,500	39,609
Total assets	**805,822**	**821,296**	**787,295**
Liabilities and equity (CHF million)			
Due to banks	16,423	19,109	16,744
Customer deposits	390,921	388,264	383,783
Central bank funds purchased, securities sold under repurchase agreements and securities lending transactions	23,851	30,667	27,533
Obligation to return securities received as collateral, at fair value	50,773	45,064	40,219
Trading liabilities, at fair value	45,871	46,192	38,186
Short-term borrowings	20,868	22,245	28,385
Long-term debt	161,087	164,396	152,005
Brokerage payables	21,653	29,131	25,683
Other liabilities	31,434	30,228	31,043
Total liabilities	**762,881**	**775,296**	**743,581**
Common shares	98	98	102
Additional paid-in capital	33,323	33,246	34,661
Retained earnings	32,834	33,354	30,634
Treasury shares, at cost	(428)	(259)	(1,484)
Accumulated other comprehensive income/(loss)	(23,150)	(20,699)	(20,269)
Total shareholders' equity	**42,677**	**45,740**	**43,644**
Noncontrolling interests	264	260	70
Total equity	**42,941**	**46,000**	**43,714**
Total liabilities and equity	**805,822**	**821,296**	**787,295**

Consolidated statements of changes in equity

	Attributable to shareholders							
	Common shares	Additional paid-in capital	Retained earnings	Treasury shares, at cost	AOCI	**Total share-holders' equity**	Non-controlling interests	**Total equity**
4Q20 (CHF million)								
Balance at beginning of period	**98**	**33,246**	**33,354**	**(259)**	**(20,699)**	**45,740**	**260**	**46,000**
Purchase of subsidiary shares from non-controlling interests, not changing ownership [1, 2]	–	–	–	–	–	–	(10)	(10)
Sale of subsidiary shares to noncontrolling interests, not changing ownership [2]	–	–	–	–	–	–	9	9
Net income/(loss)	–	–	(353)	–	–	(353)	3	(350)
Total other comprehensive income/(loss), net of tax	–	–	–	–	(2,451)	(2,451)	(3)	(2,454)
Sale of treasury shares	–	2	–	6,150	–	6,152	–	6,152
Repurchase of treasury shares	–	–	–	(6,329)	–	(6,329)	–	(6,329)
Share-based compensation, net of tax	–	261	–	10	–	271	–	271
Dividends paid	–	(191) [3]	(167)	–	–	(358)	–	(358)
Changes in scope of consolidation, net	–	–	–	–	–	–	5	5
Other	–	5	–	–	–	5	–	5
Balance at end of period	**98**	**33,323**	**32,834**	**(428)**	**(23,150)**	**42,677**	**264**	**42,941**
2020 (CHF million)								
Balance at beginning of period	**102**	**34,661**	**30,634**	**(1,484)**	**(20,269)**	**43,644**	**70**	**43,714**
Purchase of subsidiary shares from non-controlling interests, not changing ownership [1, 2]	–	–	–	–	–	–	(20)	(20)
Sale of subsidiary shares to noncontrolling interests, not changing ownership [2]	–	–	–	–	–	–	19	19
Net income/(loss)	–	–	2,669	–	–	2,669	(3)	2,666
Cumulative effect of accounting changes, net of tax	–	–	(132)	–	–	(132)	–	(132)
Total other comprehensive income/(loss), net of tax	–	–	–	–	(2,881)	(2,881)	(6)	(2,887)
Cancellation of repurchased shares	(4)	(1,321)	–	1,325	–	–	–	–
Sale of treasury shares	–	(35)	–	12,399	–	12,364	–	12,364
Repurchase of treasury shares	–	–	–	(13,253)	–	(13,253)	–	(13,253)
Share-based compensation, net of tax	–	377	–	585	–	962	–	962
Dividends paid	–	(379) [3]	(337)	–	–	(716)	–	(716)
Changes in scope of consolidation, net	–	–	–	–	–	–	198	198
Other	–	20	–	–	–	20	6	26
Balance at end of period	**98**	**33,323**	**32,834**	**(428)**	**(23,150)**	**42,677**	**264**	**42,941**

1 Distributions to owners in funds include the return of original capital invested and any related dividends.
2 Transactions with and without ownership changes related to fund activity are all displayed under "not changing ownership".
3 Paid out of reserves from capital contributions.

Earnings per share

in	4Q20	3Q20	4Q19	2020	2019
Net income/(loss) attributable to shareholders (CHF million)					
Net income/(loss) attributable to shareholders for basic earnings per share	(353)	546	852	2,669	3,419
Net income/(loss) attributable to shareholders for diluted earnings per share	(353)	546	852	2,669	3,419
Weighted-average shares outstanding (million)					
For basic earnings per share available for common shares	2,433.4	2,455.0	2,472.8	2,457.0	2,524.2
Dilutive share options and warrants	0.0	1.6	1.5	1.8	2.7
Dilutive share awards	0.0	74.2	84.7	67.6	59.9
For diluted earnings per share available for common shares [1]	2,433.4 [2]	2,530.8	2,559.0	2,526.4	2,586.8
Earnings/(loss) per share available for common shares (CHF)					
Basic earnings/(loss) per share available for common shares	**(0.15)**	**0.22**	**0.34**	**1.09**	**1.35**
Diluted earnings/(loss) per share available for common shares	**(0.15)**	**0.22**	**0.33**	**1.06**	**1.32**

1 Weighted-average potential common shares relating to instruments that were not dilutive for the respective periods (and therefore not included in the diluted earnings per share calculation above) but could potentially dilute earnings per share in the future were 7.8 million, 7.4 million, 9.0 million, 6.2 million and 7.9 million for 4Q20, 3Q20, 4Q19, 2020 and 2019, respectively.

2 Due to the net loss in 4Q20, 1.3 million of weighted-average share options and warrants outstanding and 101.0 million of weighted-average share awards outstanding were excluded from the diluted earnings per share calculation, as the effect would be antidilutive.

Restructuring expenses

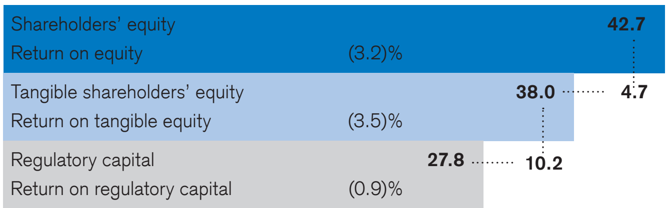
in	4Q20	3Q20	2020
Restructuring expenses by type (CHF million)			
Compensation and benefits-related expenses	32	75	107
of which severance expenses	23	46	69
of which accelerated deferred compensation	9	29	38
General and administrative-related expenses	18	32	50
of which pension expenses	6	32	38
Total restructuring expenses	**50**	**107**	**157**

Return on regulatory capital

Credit Suisse measures firm-wide returns against total shareholders' equity and tangible shareholders' equity, a non-GAAP financial measure also known as tangible book value. In addition, it also measures the efficiency of the firm and its divisions with regard to the usage of capital as determined by the minimum requirements set by regulators. Prior to 3Q20, regulatory capital was calculated as the worst of 10% of RWA and 3.5% of leverage exposure and return on regulatory capital, a non-GAAP financial measure, was calculated using income/(loss) after tax and assumed a tax rate of 30%. In 3Q20, we updated our calculation approach, following which regulatory capital is calculated as the average of 10% of RWA and 3.5% of leverage exposure and return on regulatory capital, a non-GAAP financial measure, is calculated using income/(loss) after tax and assumes a tax rate of 30% for periods prior to 2020 and 25% from 2020 onward.

For periods in 2020, for purposes of calculating Group return on regulatory capital, leverage exposure excludes cash held at central banks, after adjusting for the dividend paid in 2020. For the Investment Bank, return on regulatory capital is based on US dollar denominated numbers. Adjusted return on regulatory capital is calculated using adjusted results, applying the same methodology used to calculate return on regulatory capital.

End of / in 4Q20 (CHF billion)



Cautionary statement regarding forward-looking information

This document contains statements that constitute forward-looking statements. In addition, in the future we, and others on our behalf, may make statements that constitute forward-looking statements. Such forward-looking statements may include, without limitation, statements relating to the following:

- our plans, targets or goals;
- our future economic performance or prospects;
- the potential effect on our future performance of certain contingencies; and
- assumptions underlying any such statements.

Words such as “believes,” “anticipates,” “expects,” “intends” and “plans” and similar expressions are intended to identify forward-looking statements but are not the exclusive means of identifying such statements. We do not intend to update these forward-looking statements.

By their very nature, forward-looking statements involve inherent risks and uncertainties, both general and specific, and risks exist that predictions, forecasts, projections and other outcomes described or implied in forward-looking statements will not be achieved. We caution you that a number of important factors could cause results to differ materially from the plans, targets, goals, expectations, estimates and intentions expressed in such forward-looking statements and that the COVID-19 pandemic creates significantly greater uncertainty about forward-looking statements in addition to the factors that generally affect our business. These factors include:

- the ability to maintain sufficient liquidity and access capital markets;
- market volatility and interest rate fluctuations and developments affecting interest rate levels, including the persistence of a low or negative interest rate environment;
- the strength of the global economy in general and the strength of the economies of the countries in which we conduct our operations, in particular the risk of negative impacts of COVID-19 on the global economy and financial markets and the risk of continued slow economic recovery or downturn in the EU, the US or other developed countries or in emerging markets in 2021 and beyond;
- the emergence of widespread health emergencies, infectious diseases or pandemics, such as COVID-19, and the actions that may be taken by governmental authorities to contain the outbreak or to counter its impact;
- potential risks and uncertainties relating to the severity of impacts from COVID-19 and the duration of the pandemic, including potential material adverse effects on our business, financial condition and results of operations;
- the direct and indirect impacts of deterioration or slow recovery in residential and commercial real estate markets;
- adverse rating actions by credit rating agencies in respect of us, sovereign issuers, structured credit products or other credit-related exposures;
- the ability to achieve our strategic goals, including those related to our targets, ambitions and financial goals;
- the ability of counterparties to meet their obligations to us and the adequacy of our allowance for credit losses;
- the effects of, and changes in, fiscal, monetary, exchange rate, trade and tax policies;
- the effects of currency fluctuations, including the related impact on our business, financial condition and results of operations due to moves in foreign exchange rates;
- political, social and environmental developments, including war, civil unrest or terrorist activity and climate change;
- the ability to appropriately address social, environmental and sustainability concerns that may arise from our business activities;
- the effects of, and the uncertainty arising from, the UK’s withdrawal from the EU;
- the possibility of foreign exchange controls, expropriation, nationalization or confiscation of assets in countries in which we conduct our operations;
- operational factors such as systems failure, human error, or the failure to implement procedures properly;
- the risk of cyber attacks, information or security breaches or technology failures on our reputation, business or operations, the risk of which is increased while large portions of our employees work remotely;
- the adverse resolution of litigation, regulatory proceedings and other contingencies;
- actions taken by regulators with respect to our business and practices and possible resulting changes to our business organization, practices and policies in countries in which we conduct our operations;
- the effects of changes in laws, regulations or accounting or tax standards, policies or practices in countries in which we conduct our operations;
- the expected discontinuation of LIBOR and other interbank offered rates and the transition to alternative reference rates;
- the potential effects of changes in our legal entity structure;
- competition or changes in our competitive position in geographic and business areas in which we conduct our operations;
- the ability to retain and recruit qualified personnel;
- the ability to maintain our reputation and promote our brand;
- the ability to increase market share and control expenses;
- technological changes instituted by us, our counterparties or competitors;
- the timely development and acceptance of our new products and services and the perceived overall value of these products and services by users;
- acquisitions, including the ability to integrate acquired businesses successfully, and divestitures, including the ability to sell non-core assets; and
- other unforeseen or unexpected events and our success at managing these and the risks involved in the foregoing.

We caution you that the foregoing list of important factors is not exclusive. When evaluating forward-looking statements, you should carefully consider the foregoing factors and other uncertainties and events, including the information set forth in “Risk factors” in *I – Information on the company* in our Annual Report 2019 and in “Risk factor” in *I – Credit Suisse* in our 1Q20 Financial Report.