UBS Securities India Private Limited Investor Complaints Data - Stock Broker (SEBI Registration Number: INZ000259830)

## Data for every month ending – October 2023

SN	Received from	Carried forward from previous moth	Received during the month	Total Pending	Resolved*	Pending at the end of month**		Average Resolution time^(in days)
						Pending	Pending	
						for less	for	
						than 3	more	
						months	than 3	
							months	
1	2	3	4	5	6	7		8
1	Directly from	0	0	0	0	0		0
	Investors							
2	SEBI (SCORES)	0	0	0	0	0		0
3	Stock Exchanges	0	0	0	0	0		0
4	Other Sources	0	0	0	0	0		0
	(if any)							
5	<b>Grand Total</b>	0	0	0	0	0		0

## Trend of monthly disposal of complaints

SN	Month	Carried	Received	Resolved*	Pending **
		forward from			
		previous			
		month			
1	2	3	4	5	6
1	Apr – 2023	0	0	0	0
2	May- 2023	0	0	0	0
3	June – 2023	0	0	0	0
4	July – 2023	0	0	0	0
5	Aug- 2023	0	0	0	0
6	Sept – 2023	0	0	0	0
7	Oct - 2023	0	0	0	0
8	Nov - 2023	0			
	<b>Grand Total</b>	0	0	0	0

<sup>\*</sup> Should include complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints (Financial year Apr to March has been considered)

<sup>\*\*</sup> Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

SN	Year	Carried	Received	Resolved	Pending at the
		forward from	during the	during the	end of the
		previous year	year	year	particular year
1	2019-20	0	1	1	0
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
5	2023-24	0			
	Grand Total	0	1	1	0