

UBS KeyLink Mailbox

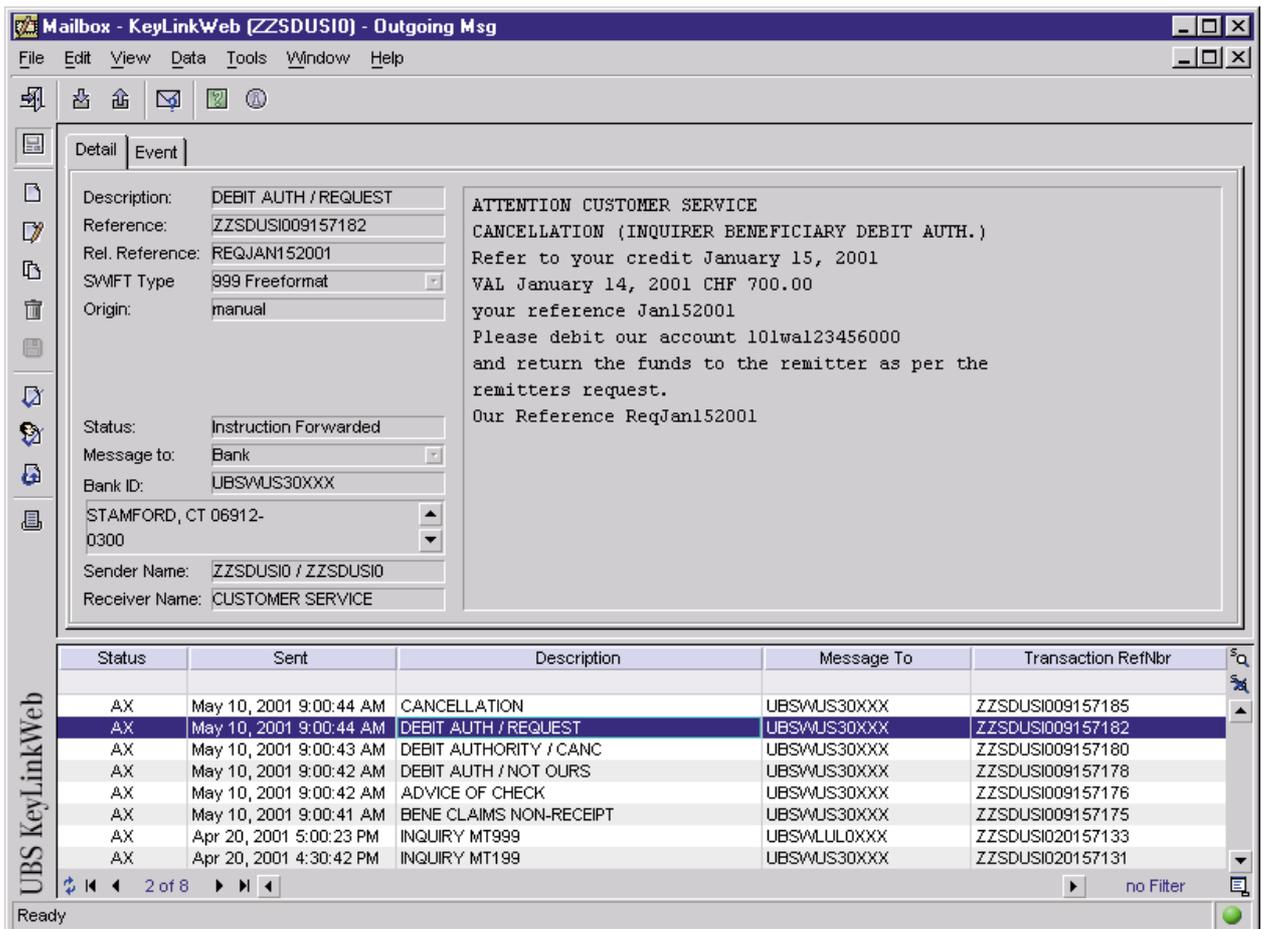
Track investigations electronically

UBS KeyLink's Mailbox function provides all the features and functions necessary for effective communication. You can send and receive messages to and from UBS, other UBS KeyLink users, and members of the SWIFT network. Part of managing your cash positions and payments is knowing exactly where any open inquiries or investigations stand. This important reporting feature is now available in our Mailbox module, or through a link in our Cash module. This investigation tool allows you to see updated details on all open payments inquiries initiated by you from start to finish.

Key features

Sending messages

- Send an automated message when you need more information about a credit/debit in your statement or an instruction sent to the bank.
- Use templates or copy a previously sent message if you have similar issues consistently.
- Manual inquiries allow you to enter significant details when you have lengthy explanations.
- Related inquiries ensure that all the reference information is automatically inserted in the message.



Mailbox - KeyLinkWeb [ZZSDUSIO] - Outgoing Msg

File Edit View Data Tools Window Help

Detail Event

Description: DEBIT AUTH / REQUEST
 Reference: ZZSDUSIO09157182
 Rel. Reference: REQJAN152001
 SWIFT Type: 999 Freeformat
 Origin: manual

Status: Instruction Forwarded
 Message to: Bank
 Bank ID: UBSWJUS30XXX
 STAMFORD, CT 06912-0300
 Sender Name: ZZSDUSIO / ZZSDUSIO
 Receiver Name: CUSTOMER SERVICE

ATTENTION CUSTOMER SERVICE
 CANCELLATION (INQUIRER BENEFICIARY DEBIT AUTH.)
 Refer to your credit January 15, 2001
 VAL January 14, 2001 CHF 700.00
 your reference Jan152001
 Please debit our account 101wa123456000
 and return the funds to the remitter as per the remitters request.
 Our Reference ReqJan152001

Status	Sent	Description	Message To	Transaction RefNbr
AX	May 10, 2001 9:00:44 AM	CANCELLATION	UBSWJUS30XXX	ZZSDUSIO09157185
AX	May 10, 2001 9:00:44 AM	DEBIT AUTH / REQUEST	UBSWJUS30XXX	ZZSDUSIO09157182
AX	May 10, 2001 9:00:43 AM	DEBIT AUTHORITY / CANC	UBSWJUS30XXX	ZZSDUSIO09157180
AX	May 10, 2001 9:00:42 AM	DEBIT AUTH / NOT OURS	UBSWJUS30XXX	ZZSDUSIO09157178
AX	May 10, 2001 9:00:42 AM	ADVICE OF CHECK	UBSWJUS30XXX	ZZSDUSIO09157176
AX	May 10, 2001 9:00:41 AM	BENE CLAIMS NON-RECEIPT	UBSWJUS30XXX	ZZSDUSIO09157175
AX	Apr 20, 2001 5:00:23 PM	INQUIRY MT999	UBSWLJL0XXX	ZZSDUSIO20157133
AX	Apr 20, 2001 4:30:42 PM	INQUIRY MT199	UBSWJUS30XXX	ZZSDUSIO20157131

UBS KeyLinkWeb

Ready

Viewing messages

In Mailbox you can receive and view incoming messages from UBS. These include responses to your inquiries from Customer Service, your KeyLink fee schedule, and broadcasts on system availability.

Additionally, you may view general SWIFT messages, or SWIFT messages that may have been rejected.

A convenient summary provides a list of all the open payment inquiries you have initiated, while a detail screen additionally shows the description of the item type, and the investigator's name and telephone number.

Only open items will be displayed. Once an inquiry is resolved, its status will be moved to "Closed". The closed cases will be displayed for seven days, and afterwards will automatically be moved to history (where they will be available for three months). In order to keep all information current and accurate, the file will be sent twice a day.

Key benefits

- The convenience of sending and receiving messages and inquiries.
- Ability to view all open payments investigations, with updates twice daily.
- The security of verification before outgoing messages are sent.

Because KeyLink is an integrated modular system, with this one application you can get up to date reports and make payments to cover your positions.

Key-sophisticated

Straight-through processing can be achieved by integrating the trade processes into your existing IT infrastructure. Developed to exploit state-of-the-art technologies to the fullest extent, UBS KeyLink streamlines operations for corporations, asset managers and banks alike, at all levels.

The UBS KeyLink e-banking suite of products includes:

- Cash
- Treasury Products
- Securities
- Precious Metals
- File Transfer
- KeyPass
- CLS 3rd Party Service

Key information

To find out how UBS KeyLink e-banking solutions can benefit you, please contact UBS AG, Global KeyLink Services:

Americas:	+1-203-719 3800
Europe, Middle East and Africa:	+41-848-888 848
Asia/Pacific:	+65-431 8740

24-Hour Global Helpline:	+41-848-888 848
--------------------------	-----------------

On the Internet:	www.ubs.com/keylink
------------------	--

Or your UBS AG account manager.