

# FAQs: Merger between Credit Suisse AG and UBS AG

## Information for Vendors on External 3rd Party Vendor Engagement

This document seeks to answer frequently asked questions relating to the legal merger of UBS AG and Credit Suisse AG and is subject to the terms of the disclaimer set out on our website: [www.ubs.com](http://www.ubs.com). The information in this document is provided for informational purposes only, it is not intended to be a complete statement or summary of the matters covered herein and is subject to change. In particular, you should note that the information below is subject to ongoing regulatory developments and does not constitute legal, tax, regulatory, investment or accounting advice.

## Frequently Asked Questions:

### 1. **What do we mean by Parent Bank Merger?**

- The Parent Bank Merger is the statutory merger between UBS AG and Credit Suisse AG.
- The transfer of Credit Suisse AG's business to UBS AG will be effected by way of a merger by absorption, under the Swiss Act on Mergers, Demergers, Conversion and Transfer of Assets and Liabilities. UBS AG will be the surviving entity and Credit Suisse AG will cease to exist upon the completion of the Parent Bank Merger.
- Please note that the Parent Bank Merger only affects UBS AG and Credit Suisse AG (and branches). As we continue our integration efforts, other legal entity integrations are under review.

### 2. **When will the Parent Bank Merger be legally effective?**

Under Swiss law, the Parent Bank Merger of Credit Suisse AG and UBS AG will become effective upon registration with the competent commercial register in Switzerland, with UBS AG as surviving entity. As a result, by operation of Swiss law, UBS AG will automatically succeed to all the assets, rights and obligations of Credit Suisse AG (principle of universal succession) and Credit Suisse AG will automatically be deleted from the commercial register. Completion of the Parent Bank Merger will be announced on the UBS website (<https://www.ubs.com/suppliers>).

### 3. **Why am I receiving this correspondence?**

You are receiving this correspondence as a key contact for an external 3rd party vendor with active external 3rd party contract(s) contracted to Credit Suisse AG and/or its branches (see FAQ question 11 for in-scope Credit Suisse legal entities) and / or have invoiced spend with the in-scope Credit Suisse legal entities. As such, you may receive further similar correspondence for other Credit Suisse legal entities undergoing integration changes as a part of the integration process.

### 4. **Is this simply a name change from Credit Suisse AG to UBS AG?**

No, this is a statutory merger of UBS AG and Credit Suisse AG, whereby Credit Suisse AG will merge with and into UBS AG. UBS AG will be the surviving entity and Credit Suisse AG will cease to exist upon the completion of the Parent Bank Merger.

**5. How are external 3rd party vendors and existing contracts impacted by the Parent Bank Merger?**

- A key priority for the UBS Group is to ensure a smooth vendor experience along the entire journey. The Parent Bank Merger process has been designed to have minimal impact on vendors (insofar as practical).
- Upon completion of the Parent Bank Merger, generally all assets and liabilities of Credit Suisse AG and branches will pass by operation of law to UBS AG (“**universal succession**”).
- Universal succession replaces all formal requirements for a transfer which otherwise would need to be observed, e.g., in the case of an asset deal to transfer assets and liabilities by way of singular succession.

**6. What do external 3rd party vendors need to do to ensure their contracts migrate?**

Merger through universal succession means this process will have minimal impact on our vendors.

**7. Will the terms of my existing external 3rd party vendor contract be amended by operation of the Parent Bank Merger?**

- As a result of the Parent Bank Merger, external 3rd party vendor contracts automatically transfer “as is”, i.e., on the same terms and conditions and duration as before, changing only the Credit Suisse contracting party legal entity. Upon completion of the Parent Bank Merger, external 3rd party vendors currently contracted with Credit Suisse AG (or branches) will have the relevant UBS AG entity (as detailed in FAQ question 11) as their contractual counterparty.
- Any legacy Credit Suisse subsidiary receiving a service under a Credit Suisse AG (or branch) contract will continue to receive the service after the Parent Bank Merger.
- Following the Parent Bank Merger, the services provided by the external 3rd party vendors will now be provided to the successor UBS legal entity and any other legal entities currently receiving the service.

**8. Which entity will external 3rd party vendors contract with following the Parent Bank Merger?**

The table in FAQ question 11 shows the relevant UBS entities that vendors will contract with upon completion of the Parent Bank Merger.

## 9. How will the Parent Bank Merger impact invoicing and payment?

The Parent Bank Merger may impact invoicing and payment depending on which Credit Suisse AG branch vendors are contracted with. We have separated this into three distinct scenarios for ease of reference.

### Scenario 1:

Process for Credit Suisse AG and its DIFC, Hong Kong, London, New York and Singapore Branches

- We expect to complete the merger of UBS AG and Credit Suisse AG on 31 May 2024 following completion of operational readiness testing and subject to remaining regulatory approvals. Hence, the invoicing and payments process will move to the standard UBS Accounts Payable process for some of the CS legal entities.
- Where vendors have external 3rd party contracts and invoicing with either Credit Suisse AG or one of these five branches of Credit Suisse AG: Credit Suisse AG (DIFC Branch), Credit Suisse AG Hong Kong Branch, Credit Suisse AG London Branch, Credit Suisse AG New York Branch and Credit Suisse AG Singapore Branch, the following invoicing and payment changes will take place (in case of completion of the merger of UBS AG and Credit Suisse AG on 31 May 2024):
  - Existing Credit Suisse Purchase Orders will be terminated from **27 May 2024**. Purchase Orders with end dates in 2024 and beyond will then be reissued under the UBS Purchase Order process for the remaining amounts. Once created, the new UBS Purchase Order details will be issued to the relevant vendor contacts **early June 2024**.
  - **PO invoices** billed-to Credit Suisse AG (and branches) will continue to be accepted as per the existing process until **17 May 2024. After 17 May 2024**, any newly received PO invoices should be submitted with the correct UBS Entity Name and billing address (including the new UBS Purchase Order Number) and submit via the UBS Purchase Order / Invoicing process in **early June 2024**.
  - **Non-PO invoices** billed-to Credit Suisse AG (and branches) will continue to be accepted as per the existing process until **17 May 2024. After 17 May 2024**, any newly received non-PO invoices should be submitted with the correct UBS Entity Name and billing address (including UBS GPN and name of UBS business user) and submit via the UBS Accounts Payable process **from 1 June 2024**.
  - To ensure seamless internal processing and payment of 3rd party supplier invoices, we ask that you only use the following billing address format for non-PO invoices from **1 June 2024** onwards (i.e., for invoices without UBS Purchase Order Number starting with PO 77...).
  - Please refer to FAQ question 11 for the relevant new UBS Billing address format and invoice submission details.
- For additional details on the UBS Invoicing process, please visit: [www.ubs.com/suppliers](http://www.ubs.com/suppliers) and select the Onboarding process.

### Scenario 2:

Process for Credit Suisse AG Bahrain, Cayman Islands, Dublin, Milan, Mumbai, Riyadh, Seoul, Sucursal en España, Sydney and Tokyo Branches

- We expect to complete the merger of UBS AG and Credit Suisse AG on 31 May 2024 following completion of operational readiness testing and subject to remaining regulatory approvals. Hence, the invoicing and payments process will continue with the CS Accounts Payable process for a period.
- For these **ten** branches of Credit Suisse AG, the following invoice and payment changes will take place (in case of completion of the merger of UBS AG and Credit Suisse AG on 31 May 2024):
  - **Invoices received before 31 May 2024** should be billed-to the relevant Credit Suisse AG branches and will continue to be accepted as per the existing process until **21 June 2024** (approval deadline). **After 21 June 2024**, invoices will be rejected and the sender will be asked to re-issue and resubmit the invoice with the correct UBS entity name.

- **Invoices received after 31 May 2024** should be billed-to the UBS AG branches. Otherwise, invoices addressed to the Credit Suisse AG branch will be rejected and the sender will be asked to re-issue and resubmit the invoice with the correct UBS entity name.
- For any invoice submission related questions, please reach out to [ap.vendorquery@credit-suisse.com](mailto:ap.vendorquery@credit-suisse.com)
- For queries regarding Credit Suisse AG Bahrain, Riyadh and Seoul Branches, please reach out to your CS Business contacts.

Scenario 3:

Process for all other branches of Credit Suisse AG (as outlined in FAQ question 11)

- We expect to complete the merger of UBS AG and Credit Suisse AG on 31 May 2024 following completion of operational readiness testing and subject to remaining regulatory approvals. The invoicing and payments process for the remaining branches of Credit Suisse AG will not change:
  - Please follow the existing Credit Suisse invoicing and payment processes.
  - For any invoicing and payment questions, please reach out to your local CS Business contact.

## 10. Who can I contact if we have any questions and concerns?

- Please engage the Supply Chain Legal Entity central team with any questions on the legal entity merger at the following mailbox [LEIVendorNotification@ubs.com](mailto:LEIVendorNotification@ubs.com).
- For any Accounts Payable and Invoicing queries, please use the contacts outlined in FAQ question 9.

## 11. What are the details of the UBS AG branches?

The details of the UBS AG branches that will now be receiving services are:

| Jurisdiction | Country     | Credit Suisse contracting entity | Updated UBS contracting entity | UBS Branch address   | Invoice Submission & Support Contact   |
|--------------|-------------|----------------------------------|--------------------------------|--|--|
| Switzerland  | Switzerland | Credit Suisse AG                 | UBS AG                         | UBS AG<br>Bahnhofstrasse 45<br>8001 Zurich<br>Switzerland<br><br>Tax ID: CHE-116.303.292 MWST<br>LEI: BFM8T61CT2L1QCEMIK50 | <p><b>Refer to Scenario 1 of FAQ question 9</b></p> <p>UBS AG<br/>           Accounts Payable CH<br/>           GPN: 99999999, UBS Business Contact (Full Name)<br/>           8001 Zurich<br/>           Switzerland</p> <p><u><a href="#">UBS Invoice submission channel effective June 1:</a></u></p> <ul style="list-style-type: none"> <li>● <b>PO invoices:</b> Please submit PO invoices directly to UBS PO channel (Ariba); For those not onboarded on Ariba, please send PDF invoices by email to <a href="mailto:SH-POInvoices@ubs.com">SH-POInvoices@ubs.com</a></li> <li>● <b>Non-PO invoices:</b> Please send PDF invoices by email to <a href="mailto:sh-nonpo-invoices@ubs.com">sh-nonpo-invoices@ubs.com</a></li> </ul> <p>For any Invoice submission related questions, please send an e-mail directly to:</p> <ul style="list-style-type: none"> <li>● <b>CS AP:</b> <a href="mailto:pl.vendorquery@credit-suisse.com">pl.vendorquery@credit-suisse.com</a></li> <li>● <b>UBS AP:</b> <a href="mailto:SH-Accounts-Payable-CH@ubs.com">SH-Accounts-Payable-CH@ubs.com</a></li> </ul> <p><b>Note:</b> For those with 'exceptional' invoice submission / processing today, please reach out to your CS / UBS Business contact for further guidance.</p> |

| Jurisdiction | Country        | Credit Suisse contracting entity                     | Updated UBS contracting entity                  | UBS Branch address  | Invoice Submission & Support Contact  |
|--------------|----------------|--|---|---|---|
| Americas     | Bahamas        | Credit Suisse AG, Nassau Branch                      | UBS AG, Nassau Branch                           | UBS AG, Nassau Branch<br>The Bahamas Financial Centre<br>4th Floor<br>Shirley and Charlotte Streets<br>PO Box N-4801<br>Nassau<br>The Bahamas<br><br>Tax ID: 100171776<br>LEI: BFM8T61CT2L1QCEMIK50 | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| Americas     | Canada         | Credit Suisse AG, Toronto Branch                     | Not Applicable                                  | Credit Suisse AG, Toronto Branch<br>Bahnhofstrasse 45<br>8001 Zurich<br>Switzerland<br><br>Tax ID: N/A<br>LEI: BFM8T61CT2L1QCEMIK50   | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission, suppliers can directly upload their invoice to: <a href="https://platform.ipswrx.com/">https://platform.ipswrx.com/</a> (IPS Portal) or as agreed with your CS Business contact<br><br>For any Invoice submission related questions, please send an e-mail directly to:<br><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a> |
| Americas     | Cayman Islands | Credit Suisse AG, Cayman Islands Branch              | UBS AG Cayman Islands Branch                    | UBS AG Cayman Islands Branch<br>Cayman Corporate Center<br>27, Hospital Road<br>PO Box 2325<br>KY1-1106<br>Cayman Islands<br><br>Tax ID: N/A<br>LEI: BFM8T61CT2L1QCEMIK50                           | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission, suppliers can directly upload their invoice to: <a href="https://platform.ipswrx.com/">https://platform.ipswrx.com/</a> (IPS Portal) or as agreed with your CS Business contact<br><br>For any Invoice submission related questions, please send an e-mail directly to:<br><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a> |
| Americas     | Chile          | Credit Suisse AG, Oficina de Representacion en Chile | UBS AG Oficina de Representacion in Chile       | UBS AG Oficina de Representacion in Chile<br>181 Magdalena<br>Piso 11<br>Las Condes<br>Metropolitana  | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| Americas     | Colombia       | Credit Suisse AG, Representación para Colombia       | Credit Suisse AG, Representación para Colombia  | Credit Suisse AG, Representación para Colombia<br>c/o<br>BLU by Brigard Urrutia<br>Carrera 7 # 74B-56<br>oficina 301<br>Bogota, D.C.<br>Colombia  | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| Americas     | Peru           | Credit Suisse AG, Lima Representative Office         | UBS AG, Lima Representative Office              | UBS AG, Lima Representative Office<br>c/o<br>Sunat<br>Av. Rivera Navarrete nro. 501<br>(piso 7 - edificio capital)<br>Lima<br>San Isidro  | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| Americas     | Venezuela      | Credit Suisse AG, Caracas Representative Office      | Credit Suisse AG, Caracas Representative Office | Credit Suisse AG, Caracas Representative Office<br>c/o<br>D'Empaire<br>Edificio Bancaras, P.H.<br>Plaza la Castellana<br>1060, Caracas<br>Venezuela   | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |

| Jurisdiction | Country   | Credit Suisse contracting entity                  | Updated UBS contracting entity                    | UBS Branch address  | Invoice Submission & Support Contact  |
|--------------|-----------|---|---|---|---|
| APAC         | Australia | Credit Suisse AG, Sydney Branch                   | UBS AG, Australia Branch                          | UBS AG, Australia Branch<br>Level 16,<br>Chifley Tower<br>2 Chifley Square<br>Sydney<br>NSW 2000<br>Australia<br><br>Tax ID: 50 050 101 249 9760<br>LEI: BFM8T61CT2L1QCEMIK50 | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission, suppliers can directly upload their invoice to: <a href="https://platform.ipswrx.com/">https://platform.ipswrx.com/</a> (IPS Portal) or as agreed with your CS Business contact<br><br>For any Invoice submission related questions, please send an e-mail directly to:<br><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a> |
| APAC         | China     | Credit Suisse AG, Guangzhou Representative Office | Credit Suisse AG, Guangzhou Representative Office | Credit Suisse AG, Guangzhou Representative Office<br>Room 1201 Block A Center Plaza<br>Lin He Xi Road<br>Tianhe District<br>Guangzhou 510620<br>China                         | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| APAC         | China     | Credit Suisse AG Shanghai Branch                  | Not Applicable                                    | Credit Suisse AG Shanghai Branch<br>28/F, Tower II<br>No. 8 Century Avenue<br>Pudong<br>Shanghai 200120<br>China<br><br>Tax ID: N/A<br>LEI: BFM8T61CT2L1QCEMIK50              | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| APAC         | China     | Credit Suisse AG, Beijing Representative Office   | Credit Suisse AG, Beijing Representative Office   | Credit Suisse AG, Beijing Representative Office<br>19/F 01B<br>Jinbao Tower<br>No. 89 Jinbao Street<br>Dongcheng District<br>Beijing 100010<br>China                          | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |

| Jurisdiction | Country   | Credit Suisse contracting entity        | Updated UBS contracting entity | UBS Branch address  | Invoice Submission & Support Contact  |
|--------------|-----------|---|--------------------------------|---|---|
| APAC         | Hong Kong | Credit Suisse AG<br>Hong Kong<br>Branch | UBS AG Hong Kong Branch        | UBS AG Hong Kong Branch<br>2 International Finance Centre<br>52/F, 8 Finance Street<br>Central<br>Hong Kong<br><br>Tax ID: N/A<br>LEI: BFM8T61CT2L1QCEMIK50                                   | <p><b>Refer to Scenario 1 of FAQ question 9</b></p> <p>UBS AG Hong Kong Branch<br/>Accounts Payable HK<br/>GPN: 99999999, UBS Business Contact (Full Name)<br/>2 International Finance Centre<br/>52/F, 8 Finance Street<br/>Central Hong Kong</p> <p>-Or-</p> <p>UBS AG Hong Kong Branch<br/>Accounts Payable HK<br/>GPN: 99999999, UBS Business Contact (Full Name)<br/>GPO Box 996, Hong Kong</p> <p><u>UBS Invoice submission channel effective June 1:</u></p> <ul style="list-style-type: none"> <li><b>PO invoices:</b> Please submit PO invoices directly to UBS PO channel (Ariba); For those not onboarded on Ariba, please send PDF invoices by email to <a href="mailto:SH-POInvoices@ubs.com">SH-POInvoices@ubs.com</a></li> <li><b>Non-PO invoices:</b> Please send PDF invoices by email to <a href="mailto:SH-AP-Invoices@ubs.com">SH-AP-Invoices@ubs.com</a></li> </ul> <p>For any Invoice submission related questions, please send an e-mail directly to:</p> <p><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a><br/> <b>UBS AP:</b> <a href="mailto:sh-ubs-ap@ubs.com">sh-ubs-ap@ubs.com</a></p> <p><b>Note:</b> For those with 'exceptional' invoice submission / processing today (e.g. Telco, etc.), please reach out to your CS / UBS Business contact for further guidance.</p> |
| APAC         | India     | Credit Suisse AG<br>Mumbai Branch       | UBS AG, Mumbai Branch          | UBS AG, Mumbai Branch<br>10th Floor<br>Ceejay House<br>Plot F<br>Shivsagar Estate<br>Dr Annie Besant Road<br>Worli<br>Mumbai 400 018<br>India<br><br>Tax ID: N/A<br>LEI: BFM8T61CT2L1QCEMIK50 | <p><b>Refer to Scenario 2 of FAQ question 9</b></p> <p>For digital invoice submission:</p> <ul style="list-style-type: none"> <li>Digitally signed invoices should be submitted to: <a href="mailto:p2p.inhubinvoicing@credit-suisse.com">p2p.inhubinvoicing@credit-suisse.com</a></li> <li>No hard copy required for digitally signed invoices.</li> </ul> <p>For other invoices:</p> <ul style="list-style-type: none"> <li>Soft copy invoices should be submitted to: <a href="mailto:p2p.inhubinvoicing@credit-suisse.com">p2p.inhubinvoicing@credit-suisse.com</a>, and a hard copy of the invoice should be mailed to:<br/>Credit Suisse Services India Pvt. Ltd.<br/>Accounts Payable Pune,<br/>Ground Floor, Cluster A,<br/>EON Free Zone Plot No. 1, S. No. 77,<br/>MIDC Knowledge Park,<br/>Pune 411014</li> </ul> <p>Please note that soft copy invoice and not digitally signed will only be processed upon receipt of its hard copy.<br/>Digitally signed copies will be processed immediately.</p> <p>For any Invoice submission related questions, please send an e-mail directly to:</p> <p><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a></p>  |

| Jurisdiction | Country     | Credit Suisse contracting entity                     | Updated UBS contracting entity                       | UBS Branch address   | Invoice Submission & Support Contact   |
|--------------|-------------|--|--|--|--|
| APAC         | Japan       | Credit Suisse AG, Tokyo Branch                       | UBS AG, Tokyo Branch                                 | UBS AG, Tokyo Branch<br>Otemachi One Tower<br>2-1, Otemachi 1-chome<br>Chiyoda-ku<br>Tokyo<br>100-0004<br>Japan<br><br>Tax ID: T2700150002748<br>LEI: BFM8T61CT2L1QCEMIK50 | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.  |
| APAC         | Philippines | Credit Suisse AG, Representative Office, Philippines | Credit Suisse AG, Representative Office, Philippines | Credit Suisse AG, Representative Office, Philippines<br>19/F Tower One and Exchange Plaza<br>Ayala Triangle<br>Ayala Avenue<br>Makati City 1226<br>Philippines             | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.  |
| APAC         | Singapore   | Credit Suisse AG, Singapore Branch                   | UBS AG Singapore Branch                              | UBS AG Singapore Branch<br>9 Penang Road<br>Singapore<br>238459 Singapore<br><br>Tax ID: F00005560K<br>LEI: BFM8T61CT2L1QCEMIK50   | <b>Refer to Scenario 1 of FAQ question 9</b><br><br>UBS AG Singapore Branch<br>Accounts Payable SG<br>GPN: 99999999, UBS Business Contact (Full Name)<br>9 Penang Road<br>238459 Singapore<br><br>-Or-<br><br>UBS AG Singapore Branch<br>Accounts Payable SG<br>GPN: 99999999, UBS Business Contact (Full Name)<br>Robinson Road P.O. Box 821<br>901621 Singapore<br><br><u>UBS Invoice submission channel effective June 1:</u><br><br>• <b>PO invoices:</b> Please submit PO invoices directly to UBS PO channel (Ariba); For those not onboarded on Ariba, please send PDF invoices by email to <a href="mailto:SH-POInvoices@ubs.com">SH-POInvoices@ubs.com</a><br>• <b>Non-PO invoices:</b> Please send PDF invoices by email to <a href="mailto:SH-AP-Invoices@ubs.com">SH-AP-Invoices@ubs.com</a><br><br>For any Invoice submission related questions, please send an e-mail directly to:<br><br><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a><br><b>UBS AP:</b> <a href="mailto:sh-ubs-ap@ubs.com">sh-ubs-ap@ubs.com</a><br><br><b>Note:</b> For those with 'exceptional' invoice submission / processing today, please reach out to your CS / UBS Business contact for further guidance. |
| APAC         | South Korea | Credit Suisse AG, Seoul Branch                       | UBS AG, Seoul Branch                                 | UBS AG, Seoul Branch<br>15F Centropolis Tower A<br>26 Ujeongguk-ro<br>Jongno-gu<br>Seoul 03161<br>South Korea<br><br>Tax ID: TBC<br>LEI: BFM8T61CT2L1QCEMIK50              | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.  |

| Jurisdiction | Country  | Credit Suisse contracting entity           | Updated UBS contracting entity             | UBS Branch address  | Invoice Submission & Support Contact  |
|--------------|----------|--|--|---|---|
| APAC         | Taiwan   | Credit Suisse AG, Taipei Securities Branch | Credit Suisse AG, Taipei Securities Branch | Credit Suisse AG, Taipei Securities Branch<br>Union Enterprise Plaza<br>Floor 6<br>109 Min Sheng E. Road Sec. 3<br>Taipei<br>Taiwan<br><br>Tax ID: N/A<br>LEI: BFM8T61CT2L1QCEMIK50 | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| EMEA         | Bahrain  | Credit Suisse AG, Bahrain Branch           | UBS AG, Bahrain Branch                     | UBS AG, Bahrain Branch<br>Flat 2101<br>Building 1<br>Road 365<br>Block 316<br>Area Manama Center<br>Manama<br>Kingdom of Bahrain<br><br>Tax ID: TBC<br>LEI: BFM8T61CT2L1QCEMIK50    | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| EMEA         | Dubai    | Credit Suisse AG (DIFC Branch)             | UBS AG Dubai Branch                        | UBS AG Dubai Branch<br>ICD Brookfield Place<br>Al Mustaqbal St<br>Level 39<br>DIFC<br>000000 Dubai<br>United Arab Emirates<br><br>Tax ID: TBC<br>LEI: BFM8T61CT2L1QCEMIK50          | <b>Refer to Scenario 1 of FAQ question 9</b><br><br><u>UBS invoice submission channel effective June 1:</u><br><br>For invoice submission and related questions, please reach out to your UBS Business contact.<br><br><b>Note:</b> For those with 'exceptional' invoice submission / processing today, please reach out to your UBS / UBS Business contact for further guidance.   |
| EMEA         | Guernsey | Credit Suisse AG, Guernsey Branch          | UBS AG, Guernsey Branch                    | UBS AG, Guernsey Branch<br>Helvetia Court<br>South Esplanade<br>St Peter Port<br>Guernsey<br>GY1 3YJ<br><br>Tax ID: N/A<br>LEI: BFM8T61CT2L1QCEMIK50                                | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.   |
| EMEA         | Ireland  | Credit Suisse AG, Dublin Branch            | UBS AG, Dublin Branch                      | UBS AG, Dublin Branch<br>College Park House<br>South Frederick Street<br>Dublin 2<br>Dublin<br>D02 VY46<br>Ireland<br><br>Tax ID: TBC<br>LEI: BFM8T61CT2L1QCEMIK50                  | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission, suppliers can directly upload their invoice to: <a href="https://platform.ipswrx.com/">https://platform.ipswrx.com/</a> (IPS Portal) or as agreed with your CS Business contact<br><br>For any Invoice submission related questions, please send an e-mail directly to:<br><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a> |
| EMEA         | Italy    | Credit Suisse AG, Milan Branch             | UBS AG, Milan Branch                       | UBS AG, Milan Branch<br>Via Santa Margherita 3<br>20121 Milano<br>Italy<br><br>Tax ID: TBC<br>LEI: BFM8T61CT2L1QCEMIK50   | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact  |

| Jurisdiction   | Country        | Credit Suisse contracting entity     | Updated UBS contracting entity | UBS Branch address   | Invoice Submission & Support Contact   |
|----------------|----------------|--------------------------------------|--------------------------------|--|--|
| EMEA           | Luxembourg     | Credit Suisse AG, Luxembourg Branch  | Not Applicable                 | UBS (Europe) SE<br>Bockenheimer Landstraße 2–4<br>D-60306<br>Frankfurt am Main<br><br>Tax ID: LU28848940<br>LEI: BFM8T61CT2L1QCEMIK50                          | <b>Refer to Scenario 3 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact.  |
| EMEA           | Saudi Arabia   | Credit Suisse AG, Riyadh Branch      | UBS AG Riyadh Branch           | UBS AG Riyadh Branch<br>Laysen Valley<br>Building No. 6<br>King Khalid Road<br>Riyadh 12329 – 2376<br>Kingdom of Saudi Arabia<br><br>LEI: BFM8T61CT2L1QCEMIK50 | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact   |
| EMEA           | Spain          | Credit Suisse AG, Sucursal en España | UBS AG, Sucursal en España     | UBS AG, Sucursal en España<br>Calle Ayala 42<br>28001 Madrid<br>Spain<br><br>Tax ID: ES A81956856<br>LEI: BFM8T61CT2L1QCEMIK50                                 | <b>Refer to Scenario 2 of FAQ question 9</b><br><br>For invoice submission and related questions, please reach out to your CS Business contact   |
| United Kingdom | United Kingdom | Credit Suisse AG, London Branch      | UBS AG London Branch           | UBS AG London Branch<br>5 Broadgate<br>London<br>EC2M 2QS<br>United Kingdom<br><br>Tax ID: GB 447151456<br>LEI: BFM8T61CT2L1QCEMIK50                           | <b>Refer to Scenario 1 of FAQ question 9</b><br><br>UBS AG London Branch<br>Accounts Payable UK<br>GPN: 99999999, UBS Business Contact (Full Name)<br>5 Broadgate, London,<br>EC2M 2QS United Kingdom<br><br><u>UBS Invoice submission channel effective June 1:</u><br><br><ul style="list-style-type: none"> <li><b>PO invoices:</b> Please submit PO invoices directly to UBS PO channel (Ariba); For those not onboarded on Ariba, please send PDF invoices by email to <a href="mailto:SH-POInvoices@ubs.com">SH-POInvoices@ubs.com</a></li> <li><b>Non-PO invoices:</b> Please send PDF invoices by email to <a href="mailto:SH-AP-Invoices@ubs.com">SH-AP-Invoices@ubs.com</a></li> </ul><br>For any Invoice submission related questions, please send an e-mail directly to:<br><ul style="list-style-type: none"> <li><b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a></li> <li><b>UBS AP:</b> <a href="mailto:SH-UBS-AP@ubs.com">SH-UBS-AP@ubs.com</a></li> </ul><br><b>Note:</b> For those with 'exceptional' invoice submission / processing today, please reach out to your CS / UBS Business contact for further guidance. |

| Jurisdiction  | Country       | Credit Suisse contracting entity  | Updated UBS contracting entity                 | UBS Branch address  | Invoice Submission & Support Contact  |
|---------------|---------------|-----------------------------------|--|---|---|
| United States | United States | Credit Suisse AG, New York Branch | UBS AG New York (Eleven Madison Avenue) Branch | UBS AG New York (11 Madison Avenue) Branch<br>11 Madison Avenue<br>New York<br>NY 10010-3629<br>United States<br><br>Tax ID: N/A<br>LEI: 549300D0YARF5HYP1809 | <b>Refer to Scenario 1 of FAQ question 9</b><br><br>UBS AG New York (Eleven Madison Avenue) Branch<br>Accounts Payable US<br>GPN: 99999999, UBS Business Contact (Full Name)<br>P.O. Box 120312<br>Stamford CT 06912<br><br><u>UBS Invoice submission channel effective June 1:</u><br><br><ul style="list-style-type: none"> <li>• <b>PO invoices:</b> Please submit PO invoices directly to UBS PO channel (Ariba); For those not onboarded on Ariba, please send PDF invoices by email to <a href="mailto:SH-POInvoices@ubs.com">SH-POInvoices@ubs.com</a></li> <li>• <b>Non-PO invoices:</b> Please send PDF invoices by email to <a href="mailto:SH-AP-INVOICES@ubs.com">SH-AP-INVOICES@ubs.com</a></li> </ul><br>For any Invoice submission related questions, please send an e-mail directly to:<br><br><ul style="list-style-type: none"> <li>• <b>CS AP:</b> <a href="mailto:ap.vendorquery@credit-suisse.com">ap.vendorquery@credit-suisse.com</a></li> <li>• <b>UBS AP:</b> <a href="mailto:SH-UBS-AP@ubs.com">SH-UBS-AP@ubs.com</a></li> </ul><br><b>Note:</b> For those with 'exceptional' invoice submission / processing today, please reach out to your CS / UBS Business contact for further guidance. |

## 12. Which Supplier Code of Conduct should CS vendors comply with after the Legal Entity merger?

All CS vendors will need to comply with UBS's Supplier Code of Conduct which sets UBS's expectation of our suppliers to support our sustainability priorities, embody positive environmental, social and governance practices in their operations and supply chain.