

Processing surcharge for lottery, betting and casino transactions

Frequently asked questions (FAQ)

Processing surcharge for lottery, betting and casino transactions for UBS private and company cards

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| 1. What does this mean? | UBS charges a fee of 4% of the transaction amount on all transactions worldwide for lotteries, bets and in casinos, with a maximum fee of CHF 100 . The UBS Mastercard Excellence and transactions with Swisslos and Loterie Romande are exempt from the surcharge. |
| 2. What are lottery, betting and casino transactions? | Lottery, betting and casino transactions count as gambling and are treated similarly to cash withdrawals . Instead of cash, chips are drawn in a casino or online and used based on their monetary value. |
| 3. Why this surcharge? | The surcharge is levied on all lottery, betting and casino transactions because they lead to additional work for the card provider (clarifications due to payment delays, exhaustion of the global card limit, etc.). |
| 4. Can I avoid this surcharge with the card? | No, the surcharge is levied on all UBS private and company cards . The UBS Mastercard Excellence and transactions with Swisslos and Loterie Romande are exempt from the surcharge . |
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