

Direct Access

Foreign exchange transactions via UBS Online Services

Foreign exchange transactions via UBS Online Services allow you to participate in the global foreign exchange market and respond flexibly to its developments.

Benefits

- Flexible processing of transactions for discerning and experienced clients
- Flexible access to the foreign exchange market, with price information in real time
- Competitive prices for spots, forwards and swaps
- A direct overview of all current transactions
- Integrated into UBS Online Services, no local software or maintenance necessary

Supported foreign exchange transactions

The "Foreign exchange transactions" function offers foreign exchange transactions in the most frequently traded currencies. You have a choice of the following common types of foreign exchange transactions:

- Spot
- Forward (maximum period 1 year)
- Swap (maximum period 1 year)

Commission

You can trade on the same terms as you would when doing business through your client advisor.

Service hours

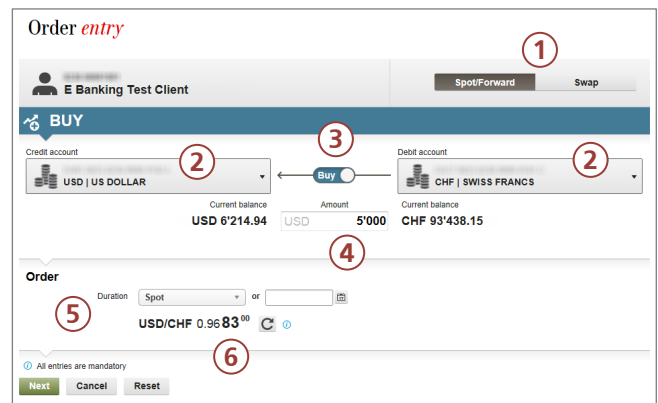
Foreign exchange transactions can be conducted on any working day between 6:00 a.m. and 10:00 p.m. (CET). The foreign exchange transaction is concluded upon acceptance of the order by UBS. Querying foreign exchange transactions is possible round the clock.

Entering orders

In order to process foreign exchange transactions, you must have foreign currency accounts in the corresponding currencies.

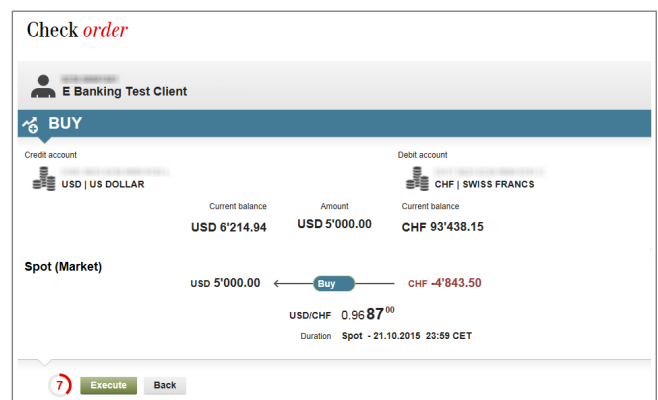
You can enter a new foreign exchange transaction in UBS e-banking or UBS Connect via [Trading](#) → [Foreign Exchange](#) → [New Order](#).

At the top right, define whether you want to make a Spot/Forward or a Swap transaction ①.



Select the accounts to be credited and debited ②. Use the slider in the center to specify which currency you want to buy and which you want to sell ③.

Then enter the required amount in the target currency ④ and select the period ⑤. The current client exchange rate will be displayed automatically ⑥. Click on "Next".



You now have a maximum of 10 seconds to check the order details and submit the transaction by clicking on "Execute".

A delivery confirmation containing detailed information on the submitted transaction is displayed. You can print this out if required.

Order overview

The order overview under [Trading](#) → [Foreign Exchange](#) → [Order overview](#) gives you an overview of all your pending, rejected, cancelled, executed and settled orders. You can retrieve and print out the details of each individual transaction there.

UBS e-banking support

(round the clock, 24/7)

Calls from Switzerland: 0848 848 064

Calls from outside Switzerland: +41 848 848 064

UBS Connect support

(Monday to Friday from 8:00 a.m. to 6:00 p.m. CET)

Calls from Switzerland: 0800 805 050

Calls from outside Switzerland: +41 848 800 050

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