

Global KeyLink Services

Answering your questions

Global KeyLink Services is available 24 hours a day, 6 days a week. Wherever you are in the world, we will answer your question or request about UBS KeyLink or the Post Trade Services Portal.

The Global KeyLink Service Helpline can be contacted via our toll-free service numbers, which can be accessed by selecting your location below. In addition, alternate numbers and email addresses are also provided below.

Toll Free Service Numbers

Country	Number	Country	Number
Argentina	0800 666 2550	Korea	001-800-424-26262
Australia	0011-800-424-26262	Korea	002-800-424-26262
Austria	00-800-424-26262	Korea	008-800-424-26262
Belgium	00-800-424-26262	Luxemburg	00-800-424-26262
Brazil	0800 8919570	Mexico	01 800 1231788
Brazil	0021-800-424-26262	Netherlands	00-800-424-26262
Canada	011-800-424-26262	New-Zealand	00-800-424-26262
China	00-800-424-26262	Norway	00-800-424-26262
Cyprus	00-800-424-26262	Peru	00-800-424-26262
Czech Republic	00-800-424-26262	Philippines	00-800-424-26262
Denmark	00-800-424-26262	Poland	00-800-424-26262
Finland	999-800-424-26262	Portugal	00-800-424-26262
Finland	990-800-424-26262	Russia	810 800 20291041
Finland	00-800-424-26262	Singapore	001-800-424-26262
France	00-800-424-26262	South Africa	09-800-424-26262
Germany	00-800-424-26262	Spain	00-800-424-26262
Greece	00800 411 2871294	Sweden	00-800-424-26262
Hong Kong	001-800-424-26262	Switzerland	00-800-424-26262
Hungary	00-800-424-26262	Taiwan	00-800-424-26262
Ireland	00-800-424-26262	Thailand	001-800-424-26262
Israel	014-800-424-26262	United Arab Emirates	800 041 0294
Italy	00-800-424-26262	United Kingdom	00-800-424-26262
Japan	010-800-424-26262	USA	1-866-452-3295
Japan	001010-800-424-26262	Others	0041-848 888 848
Japan	0033010-800-424-26262		
Japan	0041010-800-424-26262		
Japan	0061010-800-424-26262		

If your country is not on the list, please call +41 848 888 848

Alternative Numbers & Email Addresses

Asia – Pacific: +65-6431 8740
Europe, Middle East, Africa: +41 44 239 0607
United Kingdom: +44-20-7567 5902
Americas: +1-203-719 3800

Email:

Sh-keylink@ubs.com

(This email address is for clients who are using
UBS KeyLink International)

Sh-keylink-emea@ubs.com

(This email address is for clients who are using
UBS KeyLink Switzerland)