

UBS KeyLink System Requirements

All you need to put UBS KeyLink to work for you

To guarantee performance that will give you full benefits of the potential of UBS KeyLink by electronic means, we recommend the following minimum specifications:

- Windows NT-class operating system (NT, 2000,) or (XP '32bit) Windows Vista is currently not supported
- Pentium IV class computer, with 512 MB RAM or better
- Sun Java Runtime Environment **JRE 6 update 13** can be downloaded at:
<http://www.ubs.com/1/e/ebanking/ubskeylink/technical.html>
- Adobe Reader 7 or more recent versions
- 64 kb/s ISDN dial-up internet access or better (broadband connection recommended)
- For security reasons, we recommend only the following Internet browser versions for UBS KeyLink:
 - i) Windows Internet Explorer (formerly Microsoft Internet Explorer) version 6 or more recent versions
 - ii) Mozilla Firefox 3.0 or more recent versionsThese must be Java and Java Script-enabled.

Please also ensure that you keep your operating system and Internet browser updated with the latest security features and supporting updates.

Please be advised that various configuration changes to your company's firewall may apply.

Key contact information

To find out how UBS KeyLink e-banking solutions can benefit you, please contact UBS AG, UBS KeyLink:
www.ubs.com/keylink

Global Toll Free Numbers

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¹ Our regional helpline numbers are staffed between the hours of 8:00 am to 6:00 pm local time. Calls to our Europe, Middle East, and Africa regional number (+41-44 239 0607) outside of Swiss operating hours will be redirected to another helpline number outside of Switzerland.