

SwisInq Quick Reference Guide.

In order to send **automated SWIFT Inquiry and Cancellation messages**, we ask that you follow the guidelines below. If you are using SwisInq for the first time or require more details concerning this service, please refer to our SwisInq User Guide. Kindly note that SwisInq can only be utilized for transactions processed by our Payments Dept. (610).

Cancellations via SWIFT MT192/292 Messages

Mandatory Fields	Description
:20:	Your cancellation reference number
:21:	Field :20: of the original payment order
:11S:	Message type of the payment order followed on separate lines by the sending date and ISN of the payment order
:79: AUTOCAN	Can only contain AUTOCAN or /AUTOCAN/

Inquiries via SWIFT MT195/295 Messages

Mandatory Fields	Description
:20:	Your inquiry reference number
:21:	Field :20: of the original payment instruction
:75:/N/	Enter the numeric query code followed by the appropriate keywords on separate lines
or...	
:75: AUTOINQ	Enter AUTOINQ followed by the appropriate keywords on separate lines

Inquiries via SWIFT MT199/299 Messages

Mandatory Fields	Description
:20:	Your inquiry reference number
:79: AUTOINQ	Enter AUTOINQ followed by the appropriate keywords on separate lines

Following are the minimum requirements necessary for successfully using fields 75 or 79 in a SwisInq Inquiry:

QUERY NUMBER OR AUTOINQ followed by:

- A. STRN** alone
- B. VDT** (value date)
AMT (amount)
- C. VDT** (value date)
R20 or R21 (reference)

Additional keywords may be used; however, anything less than A, B, or C above will not be processed automatically. If no specific query number/word is used, our response will be a repeat of the original message details.

Query Codes and their Meanings

Use one of the following in field 75/79 of an MTn95/n99 to advise UBS AG what the inquiry is about.

MTn95 MTn99

/1/	--	«We appear not to have been debited so far.»
/2/	--	«We appear not to have been credited so far.»
/3/	BEN	«We have been advised that the beneficiary did not receive payment. Please advise when payment was effected.»
/4/	REM	«The beneficiary is unable to identify the transaction. Please send us full details.»
/10/	--	«Please confirm whether the message is in order.»

Response Codes and their Meanings

When a query code is used, UBS AG will respond with one of the following responses.

/1/	«We hereby confirm that we carried out your order on YYMMDD.»
/2/	«We hereby confirm that the transaction has been effected and advised on YYMMDD.»
/3/	«Further information on details of payment as follows...»
/7/	«We confirm to you the regularity of the order mentioned in your query, with the following authorization code/test key code word (...).»

Usage of Keywords and Swift Field Tags

STRN	UBS AG reference for the transaction. Can be found on your MT950 statement as the last field of information in field :61: and is formatted as follows: yymmdd123456. (Dept. code 610 must appear after the STRN to permit automated processing.)
R20	Sender's reference of the message you are inquiring about.
R21	Beneficiary's reference of the message you are inquiring about.
VDT	Value date of the original transaction in YYMMDD format.
AMT	Amount of the original transaction.
ACC	Account number of the debit or credit party. Need only be used when you have more than one USD account.
USRF	Your reference for the inquiry you are sending to us.
11R	Used in an MTn95 message to specify the SWIFT input header of UBS' original message to you. It is the original message you received from us about which you are now inquiring.
11S	Used in an MTn95 message to specify the SWIFT input header of the original message sent to UBS AG. It is the original message you sent to us about which you are now inquiring.